LHC NPA SPA SWPA WPA

LHC
PROCUREMENT GROUP

LHC Procurement Group Social Impact Report

2025-26



Constructing Excellence
Gold Standard Verified



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ABOUT LHC PROCUREMENT GROUP

LHC was established in 1966 to provide procurement solutions for London boroughs and has driven technical and social improvement in local communities since its inception.

Now a nationwide not-for-profit framework provider, LHC Procurement Group (LHCPG) operates across England, Wales, and Scotland, with regional offices and a strong reputation for enabling high-quality, cost-effective, and socially responsible construction and refurbishment projects.

LHCPG works with a wide range of public sector organisations, including local authorities, housing associations, education providers, and other public bodies. Through compliant frameworks and dynamic purchasing systems, we support the delivery of construction, refurbishment, and maintenance programmes that meet operational needs while generating wider social, economic, and environmental benefits.

Our regional structure combines national capability with local insight. Teams across England, Wales, and Scotland work closely with contracting authorities and suppliers to understand local priorities and deliver solutions that respond to community needs and outcomes.

As a not-for-profit, LHCPG reinvests surplus back into the communities we serve, supporting initiatives such as community projects, skills and training programmes, and sector research, helping to strengthen local supply chains and maximise social value through public procurement.



FOREWORD

As we mark the end of the second year of our first Social Value Strategy, we enter a pivotal new phase in LHC Procurement Group's role as a social value advocate in the built environment.

Over the past 12 months, we have reflected on what is needed to enable effective social value delivery in practice. This has strengthened our role not only as a framework provider, but as an organisation that enables agency—giving clients, suppliers, and communities the tools and confidence to shape meaningful outcomes.

We have learned that impact is not only about setting clear, outcome-led expectations within our frameworks, as set out in the Retrofit and Decarbonisation, Modular Buildings, and Roofing Systems procurement solutions. It is also about enabling collaboration, responding to local needs, and ensuring procurement drives real, lasting change.

Our progress this year, including the **delivery of over £81m in indicative social value through our frameworks**, with more than **£35m generated through our Retrofit and Decarbonisation (N9) Framework alone**, demonstrates what can be achieved when procurement activity is aligned with clear priorities, strong partnerships and a shared commitment to person-centred outcomes.

For the first time, we are also reporting on how all new, since 2025, products and services support local economies and local people: **80% of LHCPG appointed companies are micro businesses or SMEs that employ local people.**

We have delivered further impact though the **£630,000 we have given back to communities** through our Community Benefit Fund (CBF), which has evidenced an additional c.**£6.2 m in social value**.

This report reflects both delivery to date and our evolving approach. It sets out our ambition to address sector concerns around how social value is funded, simplify complexity, and demonstrate how LHCPG, as a regional framework provider with national reach, is uniquely positioned to advocate for and enable community-led outcomes in line with legislation across England, Wales, and Scotland.



George Stevens
Director of Communities,
LHC Procurement Group



£81M+

In indicative social value through our frameworks.

£35M+

In social value generated through the Retrofit and Decarbonisation (N9) Framework alone.

80%

Of appointed companies are micro businesses or SMEs employing local people.

£630K

Invested back into communities through the Community Benefit Fund, generating an additional £6.2m in social value.

£6.2M

Additional social value created through community investment.

IMPROVING LIVES AND PLACES

Public procurement is increasingly recognised as a strategic tool for delivering economic, social, and environmental outcomes alongside value for money.

Through the Procurement Act 2023, the National Procurement Policy Statement, and the Social Value Model, contracting authorities are expected to consider wider public benefits throughout the procurement process, including supporting SMEs, creating local jobs and skills opportunities, strengthening supply chains, advancing net-zero ambitions, and improving community wellbeing.

10% Of tender evaluations are weighted towards social value outcomes

At the same time, public sector organisations face significant delivery challenges. Rising construction costs, inflation, supply chain disruption, and skills shortages continue to affect housing, retrofit, and infrastructure programmes, while expectations around building safety, housing quality, decarbonisation, and homelessness prevention continue to increase.

Recent legislative and policy developments, including Awaab's Law, national Net-Zero commitments, and the implementation of the Procurement Act 2023, have further strengthened the focus on measurable public benefit. Requirements such as Carbon Reduction Plans and the established 10% social value weighting in tenders mean organisations must increasingly demonstrate tangible environmental, economic, and social outcomes throughout contract delivery.



At the same time, the national housing and sustainability policy is accelerating the delivery of affordable, energy efficient homes at scale.

In England, this is reflected in the government's ambition to significantly increase housing supply, supported by the Affordable Homes Programme, the forthcoming Future Homes Standard, and funding such as the Warm Homes Plan to improve energy performance.

In Scotland, the legally binding target of Net-Zero by 2045, the Heat in Buildings Strategy and the New Build Heat Standard are shaping the transition to zero emissions heating and higher building standards.

In Wales, the Well-being of Future Generations Act and the Social Partnership and Public Procurement (Wales) Act are embedding long-term sustainability and social value into housing delivery, alongside ambitious decarbonisation targets for homes.

As a result, public sector procurement is expected not only to deliver value for money, but also to enable the delivery of high-quality, low-carbon homes and to contribute to wider social, economic and environmental outcomes.

Technical product excellence and meaningful social impact.

Within this context, LHCPG is uniquely positioned to support public sector procurement by delivering both technical product excellence and meaningful social impact. We help public bodies procure efficiently and compliantly, collaborating with suppliers and community leaders, through our network of Community Benefit Funded VCSEs, to lasting value to individual projects.

This report outlines the social impact delivered through LHCPG's activities during 2025/26 and demonstrates how procurement can contribute to positive outcomes for communities, the economy and the environment.

OUR SOCIAL VALUE STRATEGY (2024–2027)

Launched in 2024, our Social Value Strategy formalises LHCPG's long-standing commitment to supporting public sector organisations to deliver social, economic and environmental improvements through procurement.

The strategy strengthens our ability to support our client partners achieving broader community outcomes while maximising the value of every investment.

Key areas of focus include:

- **Ensuring every public pound spent delivers wider value** for our clients' communities
- **Strengthening measurement**, reporting and data capabilities to provide clearer evidence of impact
- **Increasing alignment** with ESG priorities and supporting sector-wide best practice
- **Embedding social value earlier in procurement processes** to help clients achieve better long-term outcomes

This commitment goes beyond regulatory frameworks and requirements. We work with clients to use procurement as a tool to actively support community-led investment, creating benefits that extend far beyond project delivery.

Our approach uniquely positions us to influence how social value is embedded across built environment projects, helping clients deliver meaningful outcomes for local communities.

A key focus during the year has been the development of our measurement and reporting capability. Building on the foundations established in 2024/25, we are now collecting more structured social value data across projects, initiatives and organisational activities.

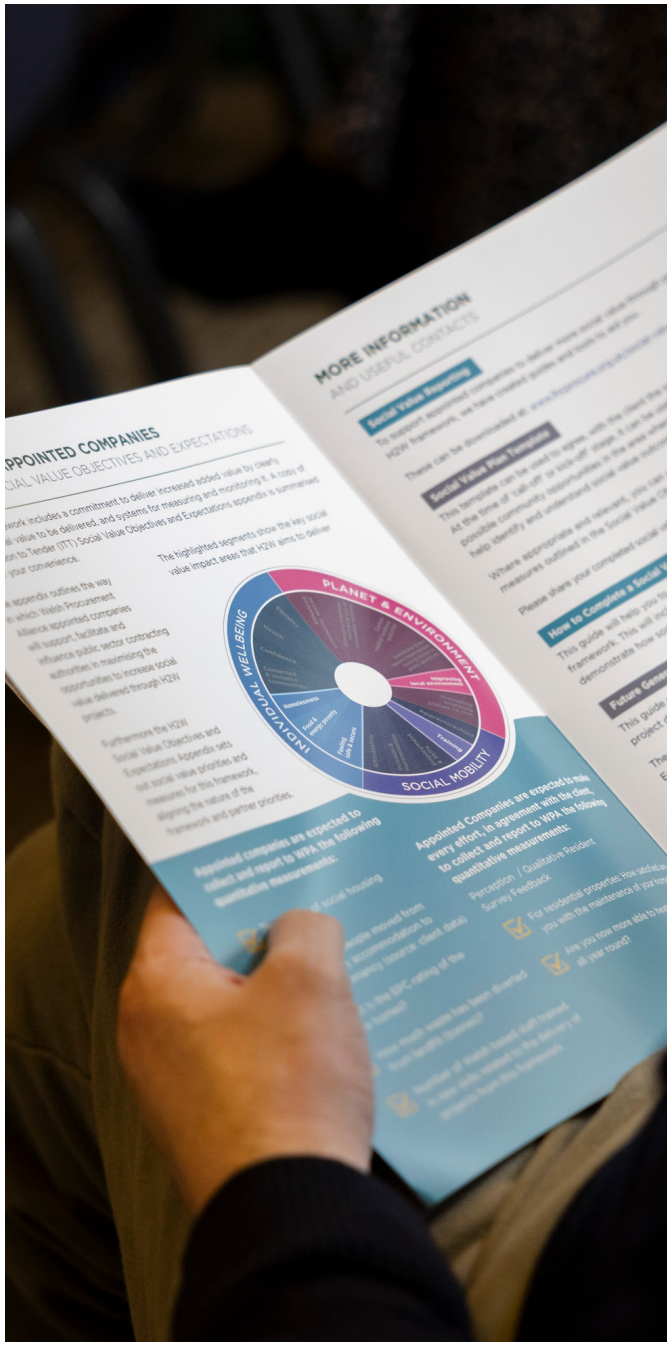
This enables us to provide clients with more transparent reporting on outcomes delivered, while creating a stronger evidence base to support continuous improvement and informed decision-making in the years ahead.

We have reviewed our Social Value Strategy to reflect these priorities and strengthen the integration of Environmental, Social and Governance (ESG) principles across the public sector and built environment. Through this approach, we support clients in aligning procurement activity with sector sustainability, economic and community objectives.

"By using our frameworks and associated measurement systems and tools that support them, LHCPG helps clients and suppliers make social value a practical part of everyday activity. Together, we deliver outcomes that reflect local priorities, strengthen communities and create lasting impact on people and places, backed by clear evidence of the value achieved."

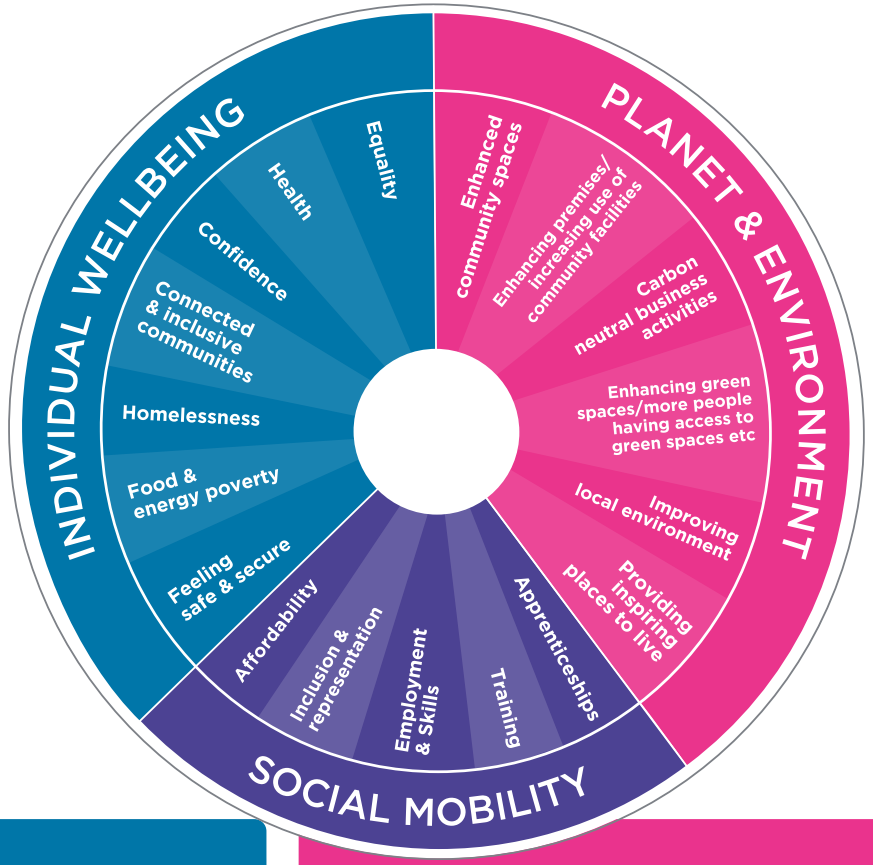


Michael McLaughlin
Head of Social Value,
LHC Procurement Group



OUR SOCIAL VALUE PRIORITIES

We have identified three social value priority areas that, as a provider of construction frameworks in the public sector, cuts across all areas where LHCPG support and deliver.



Social Mobility

Creating opportunities for economic impact including engaging small and medium sized enterprises (SMEs) and fostering employment prospects within local communities.

Individual Wellbeing

Enhancing the health and quality of life for individuals by supporting initiatives that promote wellbeing and address local needs.

Planet & Environment

Promoting sustainability by integrating environmental considerations into procurement practices, developments, and supporting projects that contribute to environmental wellbeing.

PLANNING FOR MEASURABLE IMPACT

Direct Impact

Our direct impact is the tangible difference created through procurement activity, community investment and organisational initiatives. These outcomes, see below, can be evidenced, measured and experienced by individuals, places and communities across the UK.

> Social value generated through procurement projects
>
> Community investment aligned to local priorities
>
> Improved homes, environments and public assets
>
> Employment, skills and training opportunities

By embedding social value into frameworks and project delivery, we help ensure procurement contributes to data-led social, environmental and economic outcomes.

How we measure impact

At a glance

> Social value embedded across all framework design and procurement processes
>
> Use of industry standard metrics to evidence and quantify impact
>
> Strengthened data collection and reporting capability
>
> Progress toward a standardised ESG-aligned reporting approach

Meaningful impact relies on strong collaboration, proportionate measurement and transparent reporting. We continue to strengthen our approach to data collection and impact measurement to improve consistency, accountability and insight across our frameworks and activities.

Since 2025, all new frameworks have included defined social value objectives and reporting expectations. We are now seeing the first cohort of projects begin to generate measurable social, environmental and economic impact data for local communities.

Impact through collaboration and leadership

LHCPG works at the intersection of delivery and sector leadership, helping ensure social value and outcome measures are embedded from the earliest stages of framework design through to project delivery. Our approach focuses on creating outcomes that are practical, measurable and aligned to local priorities and our clients' requirements.

Through pre-market engagement and our regional committee structure, we maintain strong collaboration with local authorities, housing associations and wider public sector partners across England, Scotland and Wales. These partnerships help ensure our frameworks remain relevant, responsive and informed by real sector challenges.

This collaborative approach not only shapes framework development and procurement solutions, but also supports shared learning, continuous improvement and stronger sector-wide capability. As a result, social value is embedded into procurement decision-making, delivery models and reporting across projects, regions and supply chains.



MEASURING WHAT MATTERS

We selected HACT—the leading social housing charity—to provide independent scrutiny to our measurement framework to ensure resident advocacy over social-tokenism. HACT is a leading organisation in the development of social value measurement within the UK housing and built environment sectors, ensuring our approach remains aligned with best practice while contributing to the wider evolution of social value delivery and measurement.

We share a common view that public procurement is a critical lever for delivering meaningful social, economic, and environmental impact, and that consistent, outcome-focused measurement is essential to realising this potential. This alignment allows us to calculate our impact precisely and ethically across the built environment. Ultimately, it empowers us to demonstrate both the scale of our financial value and the tangible, human difference made in our communities.

Metrics presented within this report are calculated predominantly using the HACT platform, with values derived from the latest UK Social Value Bank (UKSVB version 7).

This reflects LHCPG's commitment to applying HACT's evidence requirements and recognised metrics as the foundation of our approach to measurement and reporting. Where possible and appropriate, specific outcomes such as the social value of new build homes and community donation are captured using the Built Environment Bank, ensuring consistency across both procurement activity and community investment.



HACT Assessment of LHC Procurement Group's Social Value Impact

HACT found this report to be a strong, credible, and well-structured account of social value impact, reflecting a clear maturity in approach, particularly in the commitment to improving measurement, strengthening partnership working and focusing on meaningful outcomes. The assessment confirmed that the methodology and overall rationale are sound, while also identifying areas where greater clarity in attribution and language could further strengthen the report. Overall, the report provides a robust and thoughtful picture of progress, and the review process has added constructive third-party scrutiny that enhances its transparency and credibility.

"LHC Procurement Group is demonstrating how social value can move from concept into meaningful delivery. Their commitment to improving measurement, partnership working and a wellbeing-led approach reflects a growing maturity that is helping to set the standard for the sector.

By supporting clients and supply chains to better understand, measure and deliver impact, LHCPG is playing an important role in strengthening how social value can be realised through public procurement."



Frances Harkin
Head of Services, HACT

OUR IMPACT 2025/26

£81M
Supported clients and appointed companies to create £81m of social value through projects called off from our frameworks

£630,000
£630,000 in community funding delivered back to communities through Community Benefit Fund in partnership with our client partners

£6.2M
£6.2m indicative social value created through 25/26 delivery of our Community Benefit Fund

Increased social value
Increased social value integration into frameworks

Enhanced Guidance
Enhanced guidance and support for clients and suppliers

Strengthened Data
Strengthened data collection and reporting processes

LHCPG creates social value and public benefit in two complementary ways: through the direct outcomes delivered via our frameworks, surplus funding and organisational activity, and through the wider influence we have across the public sector and supply chain.

Together, these approaches enable us not only to support measurable community outcomes today, but also to help shape how social value is embedded, delivered and strengthened across the built environment sector for the future.

Our impact in 2025/26 reflects the continued evolution of LHCPG role as both a delivery partner and an advocate for social value across public sector procurement.

Prioritising the commitments set out in our Social Value Strategy 2024-2027, we have delivered measurable outcomes across our three core impact areas: Procurement with Added Value, Community Impact, and Living Our Own Values.

Through these areas, we have supported projects and programmes that improve lives and places, while strengthening the systems and partnerships that enable long-term, sustainable change.

Our regional delivery model allows impact to be place-based and responsive, reflecting local priorities and enabling communities to have greater agency in shaping the outcomes that matter to them.

This year has been formative in designing systems to evidencing impact. Through strengthened data collection systems, closer alignment with recognised methodologies, and an increased focus on outcomes, we are building a clearer picture of the difference procurement can make.

The sections that follow set out how, what and why impact has been achieved, illustrating both the tangible results delivered across the regions we support, and the growing role LHCPG plays as a social value advocate within the built environment sector.



Impact Areas

Our social value strategy sets out our priorities, delivered through three key ‘impact’ areas. By leveraging the collective power of these three impact areas, we will deliver a meaningful and lasting impact for communities and the people who live within them.

STRENGTHENING OUR DATA

Our data capabilities continue to develop as we design more automation into our data collection approaches, to enhance both customer experience and intelligence. Since 2025, all new frameworks set out specific and relevant social value expectations and objectives. We are now seeing the first cohort of projects begin to report meaningful social value data, outlining the social, environmental and economic impact on local communities.

Current priorities include:

- Fostering a culture of timely and collaborative, stakeholder-led, data exchange
- Data consistency and quality
- Fostering inclusive, multi-perspective and social value impact reporting for stakeholders

Investing in systems to report and share social value outcomes reflects a commitment to transparent, proportionate impact measurement. It ensures alignment with best practice and safeguards against over-claiming.

Through project focused collaboration - working with communities, our partners and suppliers - we will develop a more refined understanding of the reporting challenges and opportunities and how to continually improve the approach.



Impact Area 1

PROCUREMENT WITH ADDED VALUE

Since January 2025, all frameworks include Social Value Objectives and Expectations for appointed companies.

80%

Of companies appointed to our new frameworks were Micro and SMEs

Over £35M

Over £35m social value already delivered through our Retrofit and Decarbonisation framework (N9)

£81M+

Total social value across all frameworks in 2025/26 in excess of £81m



Social value is now at the core of our Procurement with Added Value, ensuring this is designed into procurement from the outset and delivered consistently through project lifecycles. Our frameworks are enhanced through a suite of Added Value Services, including procurement guidance, technical support and client assistance, which collectively support public sector partners to embed social value in a way that is proportionate, practical and aligned to local priorities.

This is achieved by integrating clear social value requirements within framework design, providing resources and guidance to help clients define meaningful outcomes, and equipping suppliers with the tools and support needed to deliver and evidence impact. Alongside delivery, we are strengthening our use of measurement and reporting mechanisms to ensure outcomes deliver measurable social, economic and environmental benefit for the communities it serves.

Framework Design and Delivery

Our frameworks are designed to ensure that social value is practical, deliverable and locally relevant. We work closely with appointed companies to support planning, delivery, and measurement, recognising that effective social value requires partnership, not compliance alone.



GOLD STANDARD EXCELLENCE

In October 2024, LHCPG achieved Gold Standard verification for our framework product range through the Constructing Excellence Constructing the Gold Standard Verification Scheme, becoming one of only seven framework providers in the UK to attain this accreditation and the only organisation to implement it across five regions nationwide.

The verification confirms that LHCPG's frameworks meet all 24 Gold Standard recommendations, demonstrating excellence in procurement strategy, contract management, risk reduction, transparency, sustainability, and **social value delivery.**

As a long-standing advocate of Gold Standard principles, LHCPG has embedded these practices throughout its operations, including the adoption of the FAC-1 contract as its umbrella framework agreement and the promotion of the Construction Playbook and Framework Gold Standard through client and contractor training.

The verification recognises LHCPG's commitment to delivering enhanced value for public sector clients through robust framework design, collaborative supply chain management, strong governance, and dedicated technical expertise that supports health and safety, sustainability, quality, net-zero ambitions, and **positive community outcomes.**

The Constructing Excellence Gold Standard represents a nationally recognised benchmark for organisations demonstrating excellence in collaborative procurement, responsible business practice, sustainability, and long-term value creation across the built environment sector.

Since the Gold Standard applies to individual frameworks, we will submit our updated products for Constructing Excellence validation every six months as and when required. This ensures we are continuously meeting and exceeding the Gold Standard.

Constructing Excellence
Gold Standard Verified

FRAMEWORK CATEGORIES

LHCPG Framework-level social value impact

The following sections report evidenced social value impact delivered through projects called off from LHCPG's frameworks. The results are based on values included in HACT's UK Social Value Bank's suite of reporting metrics, including:

- Number of residents positively impacted
- Improvements in EPC ratings
- Mirco, SMEs appointed to our frameworks
- Wellbeing impact of doors and Window Installations
- Damp and mould improvement in properties
- Increased advice and training on heating or energy efficiency

REPAIRS AND MAINTENANCE

- Kitchen Replacements (K7)
- Refurbishment and Modernisation (RM3)
- Roofing Systems (RS5)
- Windows and Doors (WD2)
- Aluminium Windows and Doors (A8)
- Repairs DPS (WH/RM)

CONSULTANCY

- Multi-Dicipline (MDC1)
- Consultancy (CS1)
- Off-site Project Integrator (OP1)
- Architectural Design Services (ADS2) (LHC only)

CONSTRUCTION

- Modular Buildings (MB3)
- Traditional Housing (H3)
- Off-site Housing (NH3)
- Buildings and Infrastructure (PB3)

COMPLIANCE

- Asset Safety and Compliance (ASC1)
- Communal Doors (C8)
- Fire Safety (FS2)

RETROFIT AND DECARBONISATION

- Retrofit and Decarbonisation (N9)
- Energy Efficency and Renewable Technology (EERT) DPS

RETROFIT AND DECARBONISATION

£36M
Indicative Social Value evidenced

70%
Of companies appointed to our frameworks, were Micro and SMEs

84
Number of Projects

£45.3M
Total Projects Value



The Retrofit and Decarbonisation (N9) Framework has been designed to support public sector organisations in delivering large-scale retrofit programmes that improve the energy efficiency and sustainability of existing housing stock and public buildings. Its strategic objective is to enable clients to respond to national Net-Zero targets while improving living conditions for residents and reducing long-term energy costs.

During 2025/26, approximately 84 retrofit projects have been delivered through the LHCPG frameworks, supporting a wide range of retrofit interventions including insulation, heating system upgrades and renewable technology installation.

Social Value Generated

In 2025/26, our retrofit frameworks have generated in excess of £35m in social value, evidenced through a combination of HACT-aligned metrics and project-level reporting.

This reflects both:

- **The direct benefits to residents,** including improved wellbeing and reduced fuel poverty
- **The wider economic and environmental value,** including skills development and carbon reduction

The scale of social value generated demonstrates the role of retrofit procurement as a key driver of long-term, preventative impact.

Outcomes Delivered

Projects delivered through Retrofit and Decarbonisation frameworks have generated a range of outcomes aligned to LHCPG's social value priorities, including:

> **Improved energy efficiency** and thermal comfort within homes
>
> **Increased ability for residents** to heat their homes affordably
>
> **Reduced carbon emissions** and environmental impact
>
> **Creation of training and employment** opportunities linked to retrofit delivery
>
> **Increased access to advice and support** services for residents

The impact of these outcomes extends beyond individual properties. For residents, improved housing conditions contribute to better health and wellbeing, reduced financial pressure and increased quality of life.

At a community level, retrofit activity supports more sustainable neighbourhoods, while at a societal level it contributes to national decarbonisation goals and reduces demand on public services.

CONSTRUCTION FRAMEWORKS

£53M
Indicative Social Value evidenced

83%
Of companies appointed to our frameworks, were Micro and SMEs

90
Number of Projects

£134.5M
Total Projects Value



These frameworks support the provision of high-quality building solutions across the public sector, from residential properties to education, healthcare, offices, and community buildings, and emergency services.

The framework enables the delivery of traditional new build residential properties, permanent modular buildings, and the construction of public buildings, providing flexible and responsive solutions to meet a wide range of public sector needs.

Social Value Generated

Construction projects have evidenced the majority of the social value delivered from LHCPG frameworks, and estimated £53m in social value during 2025/26. This includes:

- **Improved wellbeing** linked to housing quality
- **Increased confidence and satisfaction** among residents
- **Wider community stability** and cohesion
- **Economic value** through employment and supply chain engagement
- **Improved accessibility to community** and public services and advice
- **Environmental value** through energy-efficient design and construction

While data maturity continues to develop, construction continues to demonstrate the potential of investment into community development for scalable, long-term social impact.

Outcomes Delivered

In 2025/26 construction projects have contributed to:

Provision of fit-for-purpose, high-quality and safe buildings across public services

Increased use of efficient, modern construction techniques

Delivery of training and upskilling opportunities linked to modular construction

Engagement of local supply chains and SMEs, supporting the local economy

Reduced construction timeframes, supporting service continuity and responsiveness

Increased resident satisfaction with living conditions

Reduction in maintenance-related issues

The impact of construction is reflected in both immediate and longer-term outcomes. For communities, this translates into improved access to high-quality homes and buildings supporting wellbeing, learning and service delivery.

At a sector level, the framework contributes to the modernisation of construction practices, supporting a more sustainable and skilled workforce.

REPAIRS AND MAINTENANCE

£24M
Indicative Social Value evidenced

90%
Of companies appointed to our frameworks, were Micro and SMEs

152
Number of Projects

£122.3M
Total Projects Value



These frameworks have supported the ongoing repair, refurbishment, and maintenance of public sector housing and buildings, enabling organisations to maintain safe, functional, and high-quality environments for residents, building users, and communities.

Covering a wide range of works including kitchens, roofing, windows and doors, and refurbishment programmes, the frameworks provide flexible solutions that support both responsive maintenance and planned investment programmes. Aligned with LHCPG's mission to improve lives and places, Repairs and Maintenance projects have delivered positive, measurable outcomes for residents, clients and the wider community.

Social Value Generated

Repairs and maintenance activity generated more than £24m of social impact throughout 2025/26.
This includes:

- **Improved resident wellbeing** linked to safer and better-quality homes
- **Increased local employment and skills opportunities**
- **Reduced disruption and dissatisfaction for residents** through efficient programme delivery
- **Environmental benefits** linked to upgraded building components and improved efficiency

These frameworks continue to demonstrate the value of sustained investment in public assets, supporting both immediate operational needs and long-term community outcomes.

Outcomes Delivered

In 2025/26 repairs and maintenance projects have contributed to:

> **Increased resident satisfaction** through enhanced living environments
>
> **Reduced maintenance backlogs** and responsive repair times
>
> **Improved building performance** and asset longevity
>
> **Enhanced accessibility and usability** of housing and community spaces
>
> **Support for employment and SME participation** within maintenance programmes
>
> **Delivery of modernised facilities** supporting improved service provision

The impact of repairs and maintenance investment is reflected in improved resident experience, safer and more reliable buildings, and the long-term protection of public sector assets.

Investment in refurbishment and modernisation also contributes to wider regeneration and neighbourhood improvement.

At a wider level, the framework contributes to environmental sustainability, skills development and economic resilience, supporting both local communities and national priorities.

COMPLIANCE FRAMEWORKS

£10,000
Indicative Social Value evidenced

75%
Of companies appointed to our frameworks, were Micro and SMEs

120
Number of Projects

£27.8M
Total Projects Value



These frameworks support the delivery of safe, compliant, and well-maintained public sector buildings through specialist solutions focused on asset safety, fire safety, and communal infrastructure.

Covering a broad range of compliance requirements, the frameworks enable public sector organisations to maintain regulatory standards, improve resident and building user safety, and proactively manage building risk across housing and public estate portfolios.

Social Value Generated

Compliance-related projects continued to contribute significant social value outcomes throughout 2025/26, evidencing more than £10,000 in social value.
This includes:

- **Increased resident wellbeing** through safer homes and buildings
- **Improved confidence** in public sector housing and facilities
- **Support for local contractors and specialist** supply chain partners
- **Enhanced community resilience** through safer public infrastructure
- **Long-term social and economic value** through preventative asset management

As building safety and compliance remain a national priority, these frameworks continue to play a critical role in supporting sustainable, safe, and resilient communities.

Outcomes Delivered

In 2025/26 compliance projects have contributed to:

Improved building safety and regulatory compliance across public sector estates

Enhanced resident confidence through proactive safety measures

Improved condition and longevity of communal building infrastructure

Greater consistency in maintenance and safety standards across housing portfolios

The impact of compliance activity extends beyond statutory obligations, supporting safer living and working environments while strengthening trust between public sector organisations and the communities they serve. The frameworks also support a proactive approach to risk management and long-term asset stewardship.

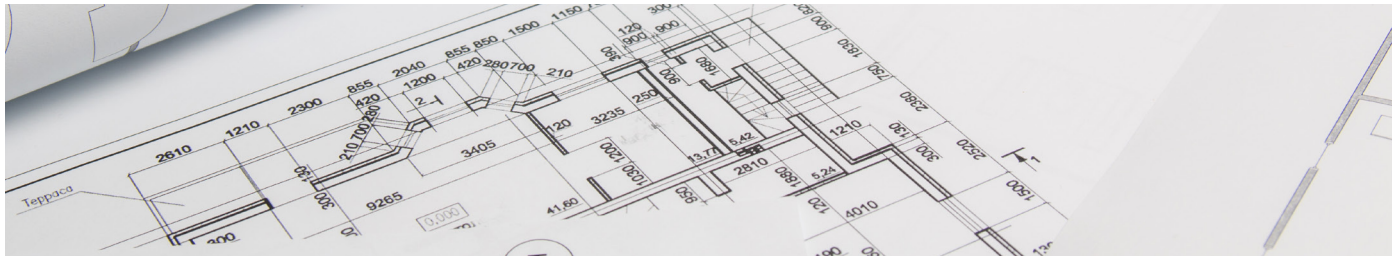
CONSULTANCY FRAMEWORKS

£1.1M
Indicative Social Value evidenced

86%
Of companies appointed to our frameworks, were Micro and SMEs

174
Number of Projects

£11.3M
Total Projects Value



These frameworks provide access to specialist consultancy and professional services that support the successful planning, design, management, and delivery of public sector projects and programmes.

Covering multidisciplinary consultancy, architectural services, and project integration support, the frameworks enable organisations to access expert advice and technical capability across all stages of the asset lifecycle.

Social Value Generated

Consultancy and professional services activity contributed important environmental, social, and strategic value throughout 2025/26 with over £1m of social impact evidenced.

This includes:

- **Long-term community benefit through better**-designed, sustainable, and future-focused public assets
- **Knowledge transfer and skills development** within client organisations and project teams
- **Improved accessibility**, inclusivity, and user experience within public building and infrastructure design
- **Enhanced community engagement and stakeholder participation** during project development
- **Improved environmental outcomes** through sustainable design, energy efficiency, and Net-Zero planning

These frameworks continue to demonstrate the value of specialist expertise in supporting effective public sector investment, enabling organisations to deliver sustainable, community-focused projects with long-term strategic impact.

Outcomes Delivered

In 2025/26 consultancy projects called off through LHCPG frameworks have contributed to:

> **Improved project planning**, governance, and delivery capability
>
> **Enhanced design quality and technical expertise** across public sector projects
>
> **Increased efficiency and value** through integrated project support
>
> **Stronger collaboration** between clients, consultants, and delivery partners
>
> **Improved decision-making** informed by specialist professional advice
>
> **Greater alignment** between project outcomes and community needs

The impact of consultancy support is reflected in improved project outcomes, stronger programme management, and enhanced confidence in the delivery of complex public sector investment programmes. The frameworks also contribute to the development of more resilient, efficient, and future-focused public assets that better meet the needs of communities and service users.

TRANSFORMING THE TRENEERE ESTATE

Delivering Social Value Through Retrofit, Community Investment and Partnership

About the Project

The Treneere Estate refurbishment project in Penzance delivered large-scale housing improvements to more than 300 homes through the South West Procurement Alliance (SWPA) Whole House Refurbishment and Associated Works Framework.

The project was delivered collaboratively between LHCPG's regional business, South West Procurement Alliance, LiveWest and local contractor Westcountry Maintenance Services (WMS).

The estate, originally constructed in the 1930s, required significant investment to improve housing quality, safety, energy efficiency and the wider living environment for residents facing social and economic challenges.

Works included:

- **Installation of 701 new windows**
- **Installation of 68 new doors**
- **Roofing improvements and rainwater goods replacement**
- **External repairs and decoration to 250 properties**
- **Community environmental improvement works**
- **Resident engagement and social value initiatives embedded throughout delivery**

The project demonstrates how compliant procurement frameworks can support not only physical regeneration, but also long-term social, economic and environmental outcomes for local communities.

See the full video here



Mission

The mission of the Treneere Estate project was to improve both homes and lives through a collaborative, community-led approach to retrofit and regeneration.

The project aimed to improve the quality, safety and sustainability of homes across the estate while creating wider benefits for residents and the surrounding community. Alongside physical refurbishment works, the initiative focused on reducing fuel poverty, improving wellbeing and restoring pride in the local environment. A key priority was building stronger relationships and trust between residents, landlords and contractors through meaningful engagement and collaborative working.

The project also sought to ensure that investment in the estate delivered lasting social value by supporting local employment opportunities, education, skills development and wider community resilience.

By embedding social value into every stage of delivery, the project aligned procurement activity with long-term community outcomes and Gold Standard principles for public sector construction.



Looking Ahead

The Treneere Estate project provides a strong foundation for future place-based regeneration and demonstrates the value of embedding social impact into procurement and delivery models.

Key learning outcomes from the project include:

- **Early and ongoing resident engagement** improves trust and social value outcomes
- **Local supply chain involvement and employment opportunities** strengthens economic resilience
- **Retrofit and housing improvement programmes** can act as catalysts for wider community transformation
- **Improve long-term resident health and wellbeing** outcomes

The project demonstrates how procurement frameworks can support broader public value outcomes while maintaining quality, compliance and efficiency.

Individual Wellbeing

Improving Quality of Life Through Safer, Healthier and More Connected Communities.

The Treneere Estate project delivered significant wellbeing outcomes aligned to LHCPG's social value priorities around healthier lives, stronger communities and improved living conditions.

Social Value Outcomes Delivered

- **Improved warmth, comfort and energy efficiency** for more than 300 households
- **Increased resident safety** through installation of new windows, doors and roofing improvements
- **Enhanced community confidence** and trust through transparent engagement activity
- **Improved resident pride and sense of belonging** through estate improvements and environmental enhancement
- **Restoration of community assets** including the Memorial Garden
- **Support provided to local residents and vulnerable households** through partnerships with community organisations and the Penzance Foodbank

Community engagement formed a core part of delivery, including "meet the team" sessions, community clean-up days and collaborative projects with resident groups.

Planet and the Environment

Supporting Sustainable Homes and Environmental Improvement.

Environmental sustainability and place-based regeneration were central to the project's delivery approach.

Social Value Outcomes Delivered

- **Improved energy efficiency across the estate** through upgraded windows, doors and roofing
- **Reduced heat loss and lower household energy consumption**
- **Contribution towards Net-Zero and decarbonisation objectives**
- **Community-led environmental improvement activity**
- **Waste reduction and recycling** through organised estate clean-up initiatives
- **Creation of raised planting areas** supporting local food growing and greener communal spaces

The project improved both the environmental performance of homes and the wider appearance and sustainability of the estate. Residents were also encouraged to participate directly in improving and maintaining their local environment.



Social Mobility

Creating Local Employment, Skills and Educational Opportunities.

The project delivered social mobility outcomes by supporting local people into employment, training and long-term career opportunities.

Social Value Outcomes Delivered

- **Local recruitment activity** targeted at estate residents
- **Employment opportunities** created through refurbishment works
- **Apprenticeship and NVQ opportunities** delivered in partnership with Cornwall College
- **Support for the local economy**, through the SMEs and South West supply chain businesses delivering this project
- **Increased access to construction and retrofit career pathways**

A notable example included a local resident being recruited by Westcountry Maintenance Services to work on the project while simultaneously undertaking an apprenticeship and NVQ qualification through Cornwall College.

Conclusion

The Treneere Estate project demonstrates how procurement, retrofit and social value can work together to create measurable and lasting community impact.

By combining housing improvement with resident engagement, environmental sustainability and local economic opportunity, the project has delivered benefits that extend well beyond the physical works themselves, creating stronger homes, stronger communities and stronger futures.

"It was important for LiveWest to invest in this in the local area as part of this contract, so it was agreed to put some funding into the area, however WMS went above and beyond in what they provided.

"We knew that investment on refurbishment and supporting the local community can actually reduce crime and improve wellbeing, and it's pretty apparent here that's been the case here."

Keri Thomas,
Community Connector

"Social value is embedded into the design of our procurement solutions, creating greater access to public sector opportunities for SMEs, specialist businesses and underrepresented suppliers. A recent framework established to support architectural services across Greater London demonstrates this approach, with more than two thirds of appointed firms classified as micro or small enterprises and over nine in ten being SMEs.

"The framework was developed with a strong focus on supplier diversity, helping to increase opportunities for practices that have traditionally faced barriers to accessing public sector work. This was co-developed with three London boroughs to maximise the outcomes possible through this new framework.

"We continue to build these principles into new procurement solutions where appropriate. Through framework design, we seek to ensure that high quality SME suppliers are well represented, supporting a diverse and resilient supply chain while helping to spread economic opportunity more widely. Alongside this, our Dynamic Purchasing Systems remain open to new entrants throughout their lifetime, enabling innovative and growing businesses to join at any time and compete for opportunities on an ongoing basis. This strategy strongly supports the new requirements of the Procurement Act 2023."



Graham Collie
Director of Product and Innovation,
LHC Procurement Group

Social Value Delivered

£1,159,981*

***indicative social value measurement**

BUILDING FUTURES IN FELINHELI

Delivering 100% Affordable, Energy Efficient Homes



The Tir Ger Y Wern scheme is a major affordable housing project led by Adra, delivering 23 high quality, energy efficient homes for local residents. The development is fully approved, funded, and progressing on schedule through WPA's New Homes for Wales (H2W) framework, in partnership with Gwynedd Council and Williams Homes (Bala).

This impressive project reflects the highest construction and community standards. Williams Homes has generated both direct and indirect employment opportunities for local people, including Adra tenants. Their approach has successfully harnessed local talent by offering opportunities for skills development, such as apprenticeships, work experience placements, traineeships, and structured upskilling pathways. This commitment is embedded across all of their projects and plays a significant role in reducing unemployment while supporting long term economic prosperity in the region.

The homes being delivered are designed to be highly energy efficient and affordable to heat, helping to reduce financial pressures on future occupants while meeting modern sustainability expectations. Williams Homes has also prioritised the use of local North Wales suppliers, choosing to invest in the regional economy even when more competitive external pricing was available. This reinforces social inclusion and contributes to sustainable, long term regeneration.

The Tir Ger Y Wern development significantly exceeds affordable housing policy requirements, providing 100% affordable homes, far above the minimum 30% threshold.

Overall, the project delivers meaningful social value outcomes, including:

> **Supporting local employment and strengthening regional supply chains**
>
> **Creating apprenticeships and development opportunities for local people**
>
> **Delivering high quality, low carbon, affordable homes**
>
> **Promoting and protecting Welsh language and culture**
>
> **Enhancing community wellbeing and resilience**
>
> **Reinforcing long term regeneration across Felinheli and the wider Gwynedd area**

This partnership reflects LHCPG's wider role in supporting system-wide change across the built environment, helping ensure the transition to Net-Zero is not only technically effective, but also socially responsible, place-based and community focused.

Impact Area 2

COMMUNITY IMPACT

£630,000

In Community Benefit Fund (CBF) distributed

£6.2M

Evidence of long-term, place-based impact with £6.2m delivered in measurable social value

Local Support

Support for locally defined priorities and community-led initiatives



Community Benefit Fund Explained

As a not-for-profit organisation committed to delivering procurement with purpose, community impact remains central to LHCPG's approach. Through our Community Benefit Fund (CBF), we reinvest directly into the places and communities we serve, working in partnership with local organisations to deliver meaningful and lasting social value.

The CBF is a dedicated funding mechanism that enables LHCPG to redistribute our surplus to support a wide range of community-led initiatives across our regions. It reflects our commitment to ensuring that procurement activity delivers benefits beyond projects themselves, contributing to improved outcomes for people, places and local economies.

During 2025/26, we have continued to build on the foundations established in previous years, with a more mature and structured approach to community investment.

This includes:

> **Strengthened impact reporting**, enabling a clearer understanding of the outcomes being delivered
>
> **Good governance** through regional committees, ensuring funding decisions are locally informed, transparent and aligned to regional priorities
>
> **Increased engagement with community** organisations and delivery partners, supporting more targeted and effective project selection

Governance and place-based impact

LHCPG's regional model keeps impact grounded in real places, real needs and real outcomes. By combining national procurement capability with local knowledge and regional partnerships, we support initiatives that reflect the distinct priorities of communities across England, Scotland and Wales.

Through this approach, we continue to deliver consistent local impact in collaboration with clients, suppliers and communities, maximising the value created through our Community Benefit Fund.

Our regional committees play a central role in this process, providing oversight, local insight and accountability, supported by board and committee governance.
This structure ensures funding remains both strategically aligned and community-led, balancing national priorities with local knowledge.

Community Benefit Funding Impact

Social Value Evidenced in 2025/26

£6.2M*

***Indicative social value measurement**

Since 2017/18 when this funding began, LHCPG has now distributed a significant c.£2.3m across all regions, evidencing an indicative social value of over £15m.

With improved social value reporting we have been able to measure the impact of this year's projects using an increased number of outcomes calculated using HACT Social Value Bank metrics, some of the key outcomes include:

Outcome	Description	Indicative Social Value Delivered 25/26
Improved confidence	Increased self-belief, self-esteem and confidence to manage daily life, pursue opportunities and make decisions independently.	£778,508
Attendance at social group	Regular participation in social or peer-support activities that reduce isolation, strengthen networks and improve belonging and wellbeing.	£505,300
Improved diet	Improved eating habits and access to healthy food, supporting better nutrition, reduced food insecurity and long-term wellbeing.	£375,840
Increased physical activity and gardening	Greater participation in exercise, movement or gardening, improving physical health, mobility and mental wellbeing.	£302,306
Volunteering	Unpaid time given to support people or community activity, strengthening skills, purpose, confidence and community cohesion.	£199,080
Ability to obtain advice locally	Access to local advice, guidance or support services that help people address financial, housing, health or social issues.	£179,712
Training	Structured learning or skills development that improves knowledge, qualifications, employability and participation in economic and social life.	£76,759

CHARITY-LED COMMUNITY IMPACT

In line with our commitment to sector-led, authentic, and transparent impact reporting, we pledge to maximise community outcomes by distributing our Community Benefit Fund (CBF) through independent, regulated charitable partners. This strategic alignment ensures that CBF allocation is governed by the highest standards of third-sector best practice, providing robust oversight, ethical distribution, and clear accountability for every public pound spent.

Locality Supporting local community organisations by offering specialist advice, peer learning and resources helping to create a better environment for communities to thrive.

Lintel Trust Providing opportunities for people living in social housing to live fulfilled lives empowering them to participate fully in community life.

Community Foundation Wales partnered with WPA to reach people most in need helping to create equality and opportunity in Welsh communities.



Rebate

- £1.1m rebate distributed
- Potential £2m indicative social value created
- 143 associate partners receiving rebates

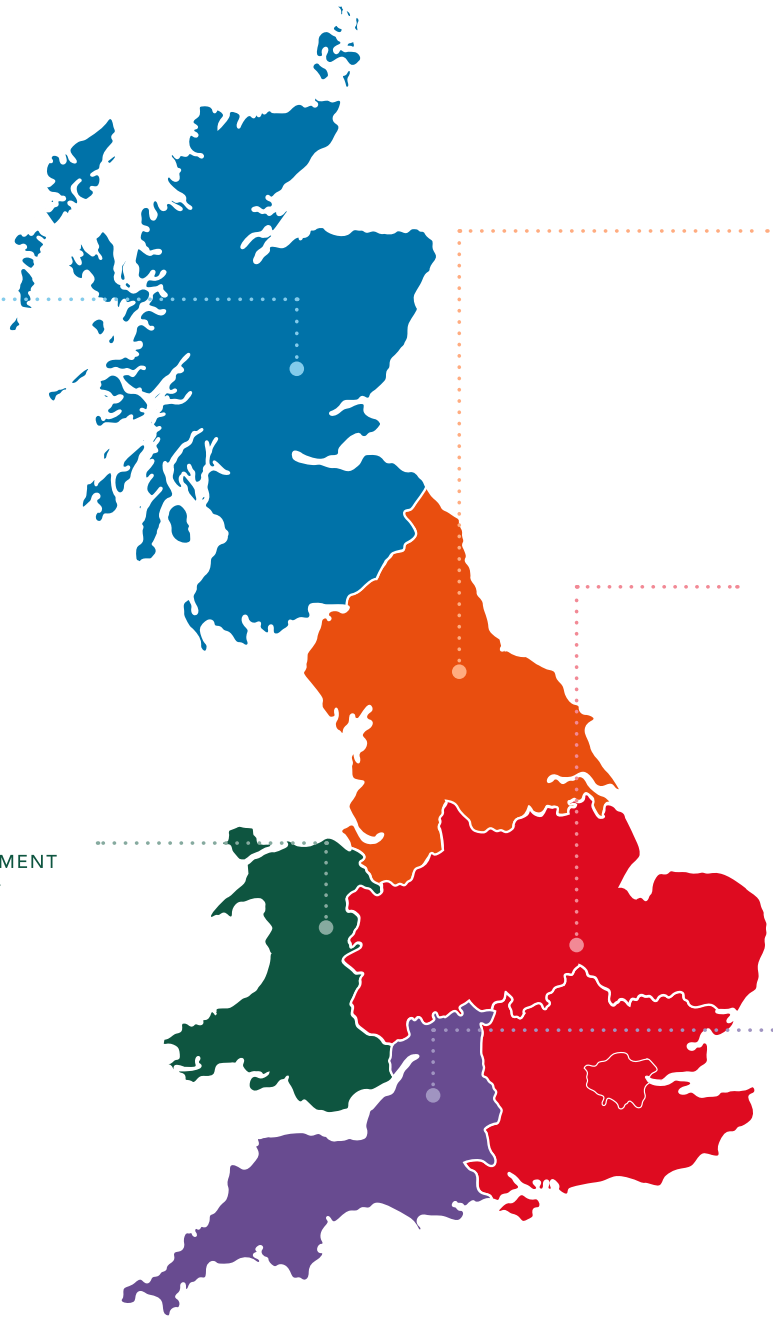
Historically, LHCPG has returned surplus funds generated through framework activity associate partners in the form of cash rebates, which they could use at their own discretion – with many committing to use rebate to directly benefit people in communities.

While this approach provided financial flexibility, the social value impact of rebate was not monitored or reported, making it difficult to evidence the wider benefits delivered.

Over the last two years we have given notice and transitioned rebate to the CBF, helping to fulfil our Impact Area 2 commitment to "increase the funding available via LHCPG's community impact initiatives".

2025/26 was the final year of rebate awards, with £1.1m distributed to 143 associate partners. Based on anecdotal feedback from partners about how these funds have been used, this is estimated to have generated more than £2m in indicative social value.*

*this has not been included in LHCPG's total indicative social values.



SPA SCOTTISH PROCUREMENT ALLIANCE

£351,000
social value evidenced

NPA NORTHERN PROCUREMENT ALLIANCE

£54,000
social value evidenced

LHC MIDLANDS LONDON SOUTH EAST

£3,320,595
social value evidenced

WPA CYNGHRAIR CAFFAEL CYMREIG | WELSH PROCUREMENT ALLIANCE

£365,286
social value evidenced

SWPA SOUTH WEST PROCUREMENT ALLIANCE

£2,150,868
social value evidenced

Social Value Evidenced: impact delivered in 25/26 from community benefit funding distributed in 24/25 based on available data

INVESTING IN COMMUNITY WELLBEING

Delivery

The funding enabled Kirkshaws Neighbourhood Centre to expand and deliver a range of targeted initiatives designed to improve confidence, independence and social connection within the community. This included a 26-week programme of cooking and lifestyle workshops focused on healthy eating, budgeting, food safety and sustainable living skills for residents with additional support needs.

A significant proportion of the funding also supported the development of the 'Wheels in Motion' cycle club, an inclusive initiative encouraging physical activity, sustainable travel and social interaction.

Funding contributed towards recruiting a part-time programme coordinator, maintaining equipment and supporting organised group rides. Additional partnership funding also enabled the purchase of an adapted tricycle, ensuring residents with additional support needs could participate fully in the programme.

Kirkshaws Neighbourhood Centre in Coatbridge received a £10,000 grant through the Scottish Procurement Alliance (SPA) Community Benefit Fund following a nomination from Clyde Valley Housing Association.

The funding was awarded to support the centre's ongoing work improving health, wellbeing and community engagement for local residents. Operated by dedicated volunteers and embedded within the local community for more than 30 years, the hub delivers a range of essential services including food provision, youth support, employability assistance and digital inclusion programmes.

Impact

The project has delivered meaningful social value outcomes by improving wellbeing, reducing isolation and increasing opportunities for local residents to engage with their community. Participants developed practical life skills, improved confidence and built stronger social connections through inclusive group activities.

The 'Wheels in Motion' programme has had a particularly positive impact, enabling residents of all abilities to access physical activity and independent travel opportunities. One participant, Gary, who had never previously ridden a bike, successfully completed a five-mile cycle journey around Coatbridge after receiving support through the programme.

The project demonstrates how community benefit funding generated through public sector procurement can be reinvested directly into local communities, creating lasting social impact and supporting healthier, more connected and resilient places.

Social Value Delivered

£79,071*

***indicative social value measurement**

"Our communities' needs are rapidly growing. It's important to us that our activities and services are fully inclusive and that we offer vital support, giving every member the opportunity to learn, connect and thrive. The funding from SPA is helping us achieve this goal. "

Willie McBride,
Kirkshaws Neighbourhood Centre

BRAIN INJURY AND ME(BIAM)

Brain Injury Educational Programme



About the Project

In Essex alone around 10,000 people a year are admitted to hospital with a brain injury related condition. The injury can result in complex combinations of physical, cognitive, emotional, and communication impairments that have a devastating impact on daily life.

The LHCPG CBF funding allowed Headway Essex to deliver an eight week supportive learning programme for adults with acquired brain injuries (ABI) who are struggling to adapt to life when they return home.

Social Value Impact

The support they received reduces the likelihood of social exclusion, homelessness, or involvement with the justice system, leading to safer and healthier communities.

Those who are helped are better placed to contribute to the wider community through volunteering, advocacy, or peer mentoring which can benefit others with disabilities.

Their families experience reduced stress, improving the overall wellbeing of the community.

Benefits Delivered

For people with ABI the funded programmes were delivered as learning and support modules, and sixteen people directly benefited from the sessions Headway Essex ran. 94% of those attending agreed:

> **They had a greater understanding** of the functions of the brain.
>
> **They feel more confident** in managing the effects of their brain injury.
>
> **They will use strategies learnt on the course** to help them manage the effects of their brain injury.

Social Value Delivered

£5,000*

***indicative social value measurement**

See the full video here

Impact Area 3

LIVING OUR VALUES



Environmental impact of our operations

Reducing travel-related emissions, supported by changes in working practices and increased use of digital engagement

Transition from Uxbridge baseline to organisation-wide baseline measurement

IT Recycle programme ensuring 0% of digital equipment sent to landfill

Ongoing focus on environmental responsibility and resource management

People and Culture

Continued investment in people

Continued investment in people, skills and organisational culture creating £423,801 of social value in 2025/26

Individual Volunteering

73.5 Volunteering days

Staff spent 73.5 volunteering days this year supporting community and charitable causes equating to 529 hours of total working time

76%

76% of eligible staff utilised their volunteering day allocation – indicative social value £8,977

Individual Volunteering

Volunteering and community engagement remain an important reflection of organisational culture and social responsibility. During the year, staff contributed 73.5 volunteering days, equating to 529 working hours supporting charitable and community causes. This demonstrates LHCPG's commitment to delivering wider social impact beyond core business operations while strengthening relationships with local communities.

Financial year	Eligible staff	% of eligible (staff who used some or all of their allowance)	Volunteering hours	Indicative social value
24/25	58	76%	591	£10,033
25/26	61	76%	529	£8,977

Collectively, these activities demonstrate LHCPG's commitment to embedding social value not only through procurement and project delivery, but also through the way the organisation operates and supports its people and communities.

Impact Area 3 -

BRITISH HEART FOUNDATION

Devon Coast to Coast Cycle Ride Opportunity



Through LHCPG's volunteering programme, South West Procurement Alliance's Client Support Manager, Rosie Bates, supported the planning and delivery of the Devon Coast to Coast Cycle Ride in June 2025, a successful fundraising event involving multiple partners and agencies.

About the Organisation

The British Heart Foundation (BHF) is the UK's leading heart and circulatory disease charity, funding life-saving research and supporting people affected by cardiovascular conditions.

Helped raise £8,000

Activity

Supported the coordination and delivery of a complex multi-partner fundraising event.

Contributed volunteer time and expertise to event management and stakeholder coordination.

Helped raise £8,000 to support the British Heart Foundation's research and services.

Impact

Generated vital income to support heart and circulatory disease research.

Demonstrated how professional skills and networks can strengthen charity events and increase fundraising impact.

"I'm very appreciative of the volunteering time I can take. I was able to support the delivery of a Devon Coast to Coast Cycle Ride, in aid of the British Heart Foundation in June 2025.

"The event was complex to deliver with a number of partners and agencies involved and raised £8,000 to support the BHF."



Rosie Bates,
Client Support Manager,
South West Procurement Alliance

THE SCHOOL BANK, WEST LOTHIAN OPPORTUNITY

Office Manager of Scottish Procurement Alliance, Karen Campbell, volunteered with The School Bank, helping to provide school uniforms, winter jackets and PE kits to local children and families experiencing financial hardship.

About the Organisation

The School Bank supports children and young people across West Lothian by providing essential school clothing and equipment, helping to reduce barriers to education and alleviate the effects of poverty.

Activity

- **Assisted with the distribution and organisation** of essential school clothing and resources.
- **Supported the charity's capacity** to meet local demand through volunteer assistance.

Impact

- **Improved access to essential school items** for vulnerable families.
- **Contributed to reducing financial pressures** and supporting educational inclusion.
- **Strengthened community wellbeing** through practical, hands-on support.

"Volunteering at the school bank was a really rewarding experience, ensuring access to school uniforms, winter jackets, and PE kits for children and families. It was wonderful to be part of something that made a positive difference in our local community. I left feeling happy and fulfilled after giving my time."



Karen Campbell
Office Manager SPA

"Thank you again for all your support on the day; your help truly made a significant difference and enabled us to accomplish so much."

The School Bank,
West Lothian



ENVIRONMENTAL IMPACT

Our operations

We are working toward a more standardised, ESG-recognised dataset to measure, report, and develop internal initiatives around environmental sustainability, supporting clearer reporting and accountability, alignment with public sector expectations, and better insight to inform future decision-making.

To do this, we measure and report our greenhouse gas emissions in line with the globally recognised Greenhouse Gas Protocols, the leading standard for carbon accounting used by organisations aligned with frameworks such as ISO 14001 and B Corp certification schemes.

Our reporting is developing to cover:

> **Scope 1:** Direct emissions from sources we own or control (e.g. gas heating)
>
> **Scope 2:** Indirect emissions from purchased energy (e.g. electricity and cooling)
>
> **Scope 3:** waste generated from operations (e.g. IT hardware, paper and plastics)

This provides a consistent and transparent carbon footprint, enabling us to track performance over time, identify reduction opportunities, and support evidence-based environmental decision-making.

During 2025/26, our approach has continued to mature, moving from initial baseline development to a more structured, organisation-wide system for environmental data collection, analysis and reporting. Thus, providing a more complete and consistent view of our operational environmental footprint.

This enables us to undertake year-on-year comparisons, supporting clearer insight into emerging trends, performance shifts and priority areas for improvement.



GHG SCOPE 1, 2 & 3 PERFORMANCE

This year's environmental monitoring shows a mixed performance across our operational footprint. We have seen a reduction in car travel emissions, alongside an increase in rail travel, indicating an initial shift towards lower-carbon business travel choices.

However, overall performance is not yet fully comparable year-on-year due to changes in data coverage and boundary expansion, particularly within office energy use and waste reporting, which have increased as additional sites and more complete datasets have been included.

In addition, our current reporting does not yet fully capture all Scope 3 business travel emissions, including air travel, meaning the total footprint is not yet complete. While there are early indications of more sustainable behaviours, these are not yet the result of fully embedded organisation-wide change. There remains further work to strengthen environmental awareness, improve data completeness, and embed sustainability more consistently into day-to-day operational decision-making.

Alongside this, we will strengthen governance arrangements for environmental performance, improving oversight, data consistency, and accountability to support more robust target-setting and continuous improvement in future reporting cycles.



Emissions Category	GHG Scope	Description	GHG Accepted Measures	"LHCPG mertic (based on available data)"	24/25	25/26	Performance	Analysis
Car travel emissions	Scope 3	Employee's use of personal vehicles, rental cars, taxis, or other non-company-owned vehicles for business travel.	Miles travelled, km travelled, litres of fuel consumed, tCO2e	CO2	52892	47000		Emissions suggesting less travel by car, where train travel is viable We recognise that this data is incomplete and overall CO2 emissions for all travel, including air, needs to be collected and reported
Train Travel	Scope 3	% of business journeys by rail, for business purposes.	Passenger km travelled, journey distance, tCO2e	Number of Journeys	622	777		
Office energy use	Scope 2	Purchased electricity consumption.	kWh electricity, kWh gas, litres of heating fuel, tCO2e	KgCO2	29705	44514		From 25/26 includes Uxbridge and SPA office, data not available for serviced offices
Office energy use	Scope 2	Purchased gas consumption.	kWh electricity, kWh gas, litres of heating fuel, tCO2e	KgCO2	29705	44514		From 25/26 includes Uxbridge and SPA office, data not available for serviced offices
Office Waste	Scope 3	Disposal of waste generated from office activities.	Tonnes/kg of waste by disposal route (landfill, incineration, etc.), tCO2e	kg	26364	37764		From 25/26 includes Uxbridge and SPA office, data not available for serviced offices
Waste recycled	Scope 3	Recycling activities are reported under the same waste category, although emissions may be lower or potentially avoided.	Tonnes/kg recycled by material type, recycling rate (%), tCO2e	kg	16217	23974		From 25/26 includes all LHCPG offices
IT Hardware to landfill	Scope 3	Disposal of IT equipment at end of life.	Number of assets disposed, kg/tonnes of e-waste, tCO2e	kg/tonnes	0	0		From 25/26 includes all LHCPG offices

PEOPLE AND CULTURE

In addition to our Social Value Strategy impact areas, LHCPG prioritises staff wellbeing, development and engagement to create a culture of stability, opportunity and resilience for employees.

We invest in our employees across several priority areas, including:

- **Fair and equal pay for employees** benchmarked against private and public sector
- **All staff are salaried**, and earn more than the living wage
- **Hybrid work patterns** and flexible working
- **Enhanced maternity** and paternity pay
- **Monthly Wellbeing Allowance**
- **Up to 34 days' annual leave** plus Birthday Leave
- **Local Government Pension Scheme**
- **Annual individual training budget £1000**
- **1.5 days of time per year for individual volunteering**

In a climate where many households continue to experience financial pressures linked to the cost-of-living crisis, maintaining supportive, flexible and inclusive employment practices remains critically important.

LHCPG goes beyond standard statutory rights and provides an equitable, supportive and fair working environment across all roles.



"Investment in our people remains central to our approach and some of the key ways LHCPG continues to support staff are shown in the table below. It is especially heartening that in our 2026 Staff Listening and Learning Survey, 81% of staff acknowledged that working for a cause-led organisation impacts their motivation positively.

"Additionally, 83% of staff value the opportunity to use company days to undertake volunteering activities, usually locally to where they live and in support of causes with which they closely identify. I am proud to be a part of an organisation which puts social value at the heart of what it does and which so clearly impacts positively the lives of people and places."



Mary Cope
Director of People and Culture,
LHC Procurement Group

Outcome	Details	Performance 24/25	Performance 25/26	Social Value 25/26
Secure Employment	A sustainable workforce: Headcount at 31st March 2026 was 79 and in the 12 months prior 11 employees were promoted or took up expanded responsibilities, demonstrating our commitment to offering opportunities for career development and progression and helping to build an inclusive workforce that reflects the communities and sectors we serve.	60 permanent staff (excluding those in probation)	63 permanent staff (excluding those in probation)	**£423,801**
Staff Training And Development	A resilient, skilled and adaptable workforce: Through continued investment in professional development, support and leadership capability, LHCPG has strengthened its organisational resilience and enhanced the ability of staff to respond to increasing complexity across the public sector environment. Mandatory training for all staff, specific line manager development and a £1,000 budget for all staff on completion of probation provides an additional social value.	100% of LHCPG staff members received both mandatory and optional training	100% Of LHCPG staff members received both mandatory and optional training	**£69,757**
Wellbeing Initiatives and Staff Engagement with Social Value	Improved staff wellbeing, engagement and retention: Through embedding a culture of wellbeing, flexibility and inclusive working practices and a market competitive reward and benefit programme, including an Individual Wellbeing Allowance and Birthday Leave, introduced in 2025, LHCPG continues to nurture employee engagement, lower barriers to participation and create a working environment where staff have the opportunity to thrive personally and meet their full professional potential.	4 staff trained as Mental Health First Aiders	Staff Survey Response Rate of 81% recorded an average engagement score of 79%. 10% higher than the average in Not For Profit and Charities (source: Workl) 83% of staff value the opportunity to use company days for volunteering and 83% also noted that working for a cause-led organisation gives a sense of pride and purpose in where they work	**£4,922**
Social Value Leadership	Growth of the Communities function with the appointment of a new Charities Liaison Manager and plans for 2026/27 to grow the SVA to 4. By aligning organisational behaviours, volunteering, ESG principles and community engagement with LHCPG's wider social value ambitions, staff are empowered to contribute positively beyond their immediate roles and deliver wider impact across communities. Our CPD sessions have been accessed by 391 individuals from our public sector clients and appointed companies.	2 members of Communities function employed by LHCPG	4 members of Communities function employed by LHCPG 391 individuals accessed social value CPD course	**£508,544**

PUBLIC SECTOR LEADERSHIP AND SECTOR INFLUENCE

As a not-for-profit framework provider operating across England, Scotland and Wales, LHCPG plays an active role in shaping how social value is understood, embedded and delivered across the built environment sector.

Our position at the centre of public sector procurement enables us to support contracting authorities, suppliers and sector partners in turning policy ambition into practical delivery. Through collaboration, guidance and knowledge sharing, we help organisations strengthen their approach to social value measurement, implementation and reporting — ensuring procurement acts as a driver of long-term community benefit rather than a compliance exercise.

This leadership extends through:

Active participation in the National Social Value Taskforce, HACT Advisory Group and National Retrofit Hub

Delivery of webinars, accredited CPD training and practical guidance

Presenting at national events, including the Social Value Conference 2025

Strategic partnerships supporting priorities such as retrofit, Net-Zero, skills and economic inclusion

Regional engagement that reflects local priorities and community needs across the UK

By combining national leadership with place-based delivery, LHCPG helps raise standards, build sector capability and promote more consistent, outcome-focused approaches to social value across procurement and project delivery.

Recognition and Industry Credibility

LHCPG's leadership and impact continue to be recognised across the sector, reinforcing our reputation as a trusted voice in public sector procurement and social value delivery.

Recent recognition includes:

1. Finalist – Social Value Excellence, Scottish GO Awards
2. Finalist – Social Value Excellence, Welsh GO Awards
3. Finalist – Public Sector Leadership, National Social Value Awards
4. Participation as a judge for the Social Value Awards
5. Participation as a judge for Unlock Net-Zero Awards
6. Participation as a judge for Northern Housing Awards

These recognitions reflect both the measurable outcomes delivered through our activities and our wider contribution to improving standards, sharing best practice and supporting long-term social impact across the built environment sector.

Social Value Advocacy

Number of - in 2025/26	
Events, where social value was sponsored or staged	5
Awards judging, speaking, panel or appearances	9
Frameworks and DPS with social value objectives and expectations	4
Delegates attending social value webinars / CPD training	391
Social value awards shortlisted	4
Regional committee partners	34
Social value sector working groups	3

PARTNERSHIP WITH THE NATIONAL RETROFIT HUB

LHCPG's partnership with the National Retrofit Hub reflects our commitment to supporting the public sector in delivering effective, large-scale retrofit and decarbonisation programmes. As the built environment plays a critical role in achieving Net-Zero targets, this collaboration enables us to contribute to a more coordinated and practical sector-wide approach, whilst promoting the credentials of the Retrofit and Decarbonisation (N9) Framework.

Through engagement with industry leaders, policymakers and delivery partners, we have helped share best practice, align procurement frameworks with evolving sector priorities, and support clients navigating the challenges of retrofit delivery. This collaboration has also strengthened our understanding of how procurement can support both environmental and wider social outcomes.

Alongside carbon reduction, LHCPG continues to promote retrofit approaches that deliver broader community benefits, including skills development, local supply chain engagement and social value creation.

Outcomes and Impact

- **Contributed to national retrofit strategy and best practice development**
- **Strengthened alignment between procurement frameworks and Net-Zero priorities**
- **Enhanced support for clients delivering retrofit and decarbonisation programmes**
- **Increased collaboration across public, private and third sector organisations**

This partnership reflects LHCPG's wider role in supporting system-wide change across the built environment — helping ensure the transition to Net-Zero is not only technically effective, but also socially responsible, place-based and community focused.



NATIONAL RETROFIT HUB

ENVIRONMENT, SOCIAL AND GOVERNANCE (ESG) PRINCIPLES



A note from our interim CEO, Jim Gardner.

First published in 2024, LHCPG's Social Value Strategy sets out our mission: improving lives and places through quality procurement solutions. At its core, this means creating lasting social, environmental and economic value for the people and communities connected to the public sector.

We believe social value should benefit society as a whole, including our employees, clients, suppliers, partners and the wider communities that rely on public services and infrastructure to support a high quality of life.

Our approach recognises that everyone has a role to play in creating positive impact, whether through strategic social investment, responsible business practice, or everyday participation in community life. While LHCPG does not currently hold formal ESG certifications, social responsibility is embedded throughout our operating model and decision-making.

Our priorities — social mobility, individual wellbeing, and planet and environment — align closely with recognised industry standards and frameworks, including ISO 14001, B Corp principles, CSR frameworks and wider public sector best practice.

This commitment is reflected across our organisation through:

- **Governance:** Certification to the Constructing Excellence Gold Standard
- **Customer Focus:** Delivering procurement solutions designed around client needs, including environmental performance and long-term value
- **Environment:** Using GHG Protocol methodologies to monitor and manage operational carbon emissions
- **People:** Investing significantly in employee wellbeing, development and training
- **Community Benefit:** Reinvesting surplus into community benefit funding and local initiatives
- **Social Impact:** Measuring community outcomes using the recognised HACT Social Value Framework

These principles help shape our organisational culture, strengthen governance, support local communities, reduce environmental impact and deliver responsible, long-term value through procurement. LHCPG is committed to its cause and delivered by a passionate and dedicated workforce.

2026 AND BEYOND

Continued focus on data, transparency and measurement

Expansion of advocacy role within the sector

Strengthening community-led and place-based approaches

The past year has marked an important stage in the continued evolution of LHCPG's Social Value Strategy and our wider role across the public sector and built environment.

As expectations around procurement, ESG performance and community impact continue to grow, we have strengthened our position not only as a framework provider, but as an organisation that supports meaningful social, environmental and economic outcomes across England, Scotland and Wales.

Throughout 2025/26, our frameworks, partnerships, community investment activity and sector engagement have shown how procurement can act as a catalyst for positive change - improving homes and public assets, strengthening communities, supporting sustainability and creating wider social value.



At the same time, we have continued to strengthen our approach to governance, measurement and reporting, recognising the importance of transparency, accountability and evidence-led decision-making.

This report reflects both the progress achieved and future commitments. Enhanced ESG reporting, improved data quality and stronger alignment with recognised methodologies, including the HACT Social Value Framework and the Greenhouse Gas Protocol, are helping us build a more consistent and credible understanding of impact across our organisation and supply chains.

Looking ahead, we will continue to strengthen data transparency, supplier engagement and impact reporting, while supporting public sector organisations to respond to evolving priorities such as Net-Zero, retrofit, housing delivery, social value and responsible procurement.

Through our regional delivery model, partnerships and sector leadership activity, LHCPG remains committed to promoting community-led, place-based approaches that deliver long-term value and help create a more sustainable, inclusive and resilient built environment.



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Improving lives and places through quality procurement solutions

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For more information about the LHC Community Benefit Fund and its future plans, please visit:
www.lhcprocure.org.uk/social-value-strategy/ or contact our Group Head of Social Value at
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