

SPA SCOTTISH
PROCUREMENT
ALLIANCE

A guide to our
Added Value Services

We are



For nearly a decade, our reputation has been built on developing quality, innovative and localised solutions that reflect public sector needs, while simultaneously driving the sustainable transformation of Scottish communities, at pace through our charitable giving.

We develop innovative solutions for social housing and public buildings that ensure their timely and compliant delivery. Our comprehensive approach also simplifies the procurement process for our public sector partners.

Your projects demand the best, and as a verified Gold Standard framework provider, that's precisely what we deliver. We're dedicated to upholding the highest standards, ensuring our processes and practices lead to tangible, sustainable, and impactful results for your community.

We're part of the LHC Procurement Group, a trusted partner to the public sector for nearly 60 years. With offices across England, Wales, and here in Scotland, we combine national strength with local insight—ensuring your projects are effective, compliant, and community-focused.



This brochure will help to explain the services available within our Added Value Services programme.

Over 140 Public Sector Organisations trust us:

- Local Authorities
- Housing Associations
- Healthcare boards
- Education Providers
- Blue light services
- Other public bodies

We are the [Scottish Procurement Alliance \(SPA\)](#) the largest free to join, not for profit framework provider in Scotland.

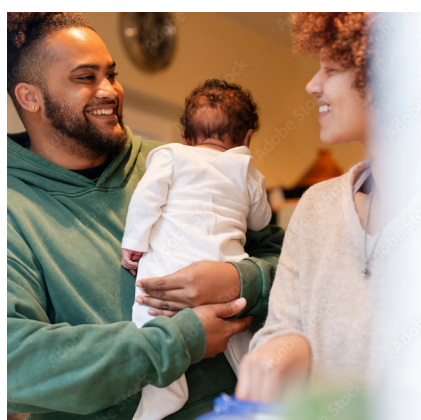
Since we were formed, we have grown to become the procurement provider of choice for many public sector organisations, recognised for our distinct commitment to communities.

In addition to the frameworks, SPA partners have free and unlimited access to a host of Added Value Services developed to drive efficiencies and assist partners in making clear and informed decisions.



Charity Partner: Lintel Trust

With the help of [Lintel Trust](#) we are accelerating the regeneration of places and helping people reconnect through the SPA Community Benefit Fund.



SPA is committed to developing superior and regionally focused procurement solutions that meet the evolving needs of the public sector.

For half a century Lintel Trust have been the voice of thriving Scottish housing communities, amplifying the importance of sustainable community development and purposeful investment.

As a token of appreciation for their dedication, each committee partner is eligible to apply for £10,000 awarded annually. This grant is awarded through the SPA Community Benefit Fund which is managed and distributed through our partnership with Lintel Trust.

The fund has been used to help tackle issues such as social isolation, poverty, employability, and environmental improvements.

What do we mean by Added Value Services?

Our Added Value Services programme has been developed to enhance the procurement solutions we offer by providing services that complement the existing framework offering as well as being flexible to requirements.

By tapping into our team's wealth of knowledge and experience, partners and appointed companies can confidently make well-informed decisions, drawing on our expertise in procurement, technical nuances, and social value considerations.

This extensive range of support is accessible to all partners as well as to companies appointed to our frameworks.

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-  1. Client Support
 -  2. Procurement Support
 -  3. Call Off Service
 -  4. Technical Support
 -  5. Marketing Support
 -  6. Community Benefits / Social Value



1. Client Support

Our commitment to maximising partner success is underpinned by the expert support and guidance of our Client Support team. Their expertise instills confidence and security in our partners, ensuring a positive and successful collaboration.

Each partner benefits from the unwavering support of a regionally assigned Client Support Manager with expert knowledge of our



solutions. Highlighting our personalised nature, they leverage their extensive knowledge to ensure a tailored and insightful experience, identifying unique support options that can add extra value to the process. From matching frameworks to requirements and addressing queries, to identifying alternative branches of support leveraging our unique programme of Added Value Services.

By building long-term partnerships through shared success, we ensure our partners have a fluid, informed, and positive experience.

Partner	Appointed Company
Regionally assigned Client Support Manager	Engaging with appointed companies on current and future projects
Matching framework solutions to project requirements	Early engagement prior to and post project registration
Addressing framework queries and sharing supporting documentation	Promoting collaboration between appointed companies and partners
Identifying and arranging additional support	Ongoing framework management support

2. Procurement Guidance

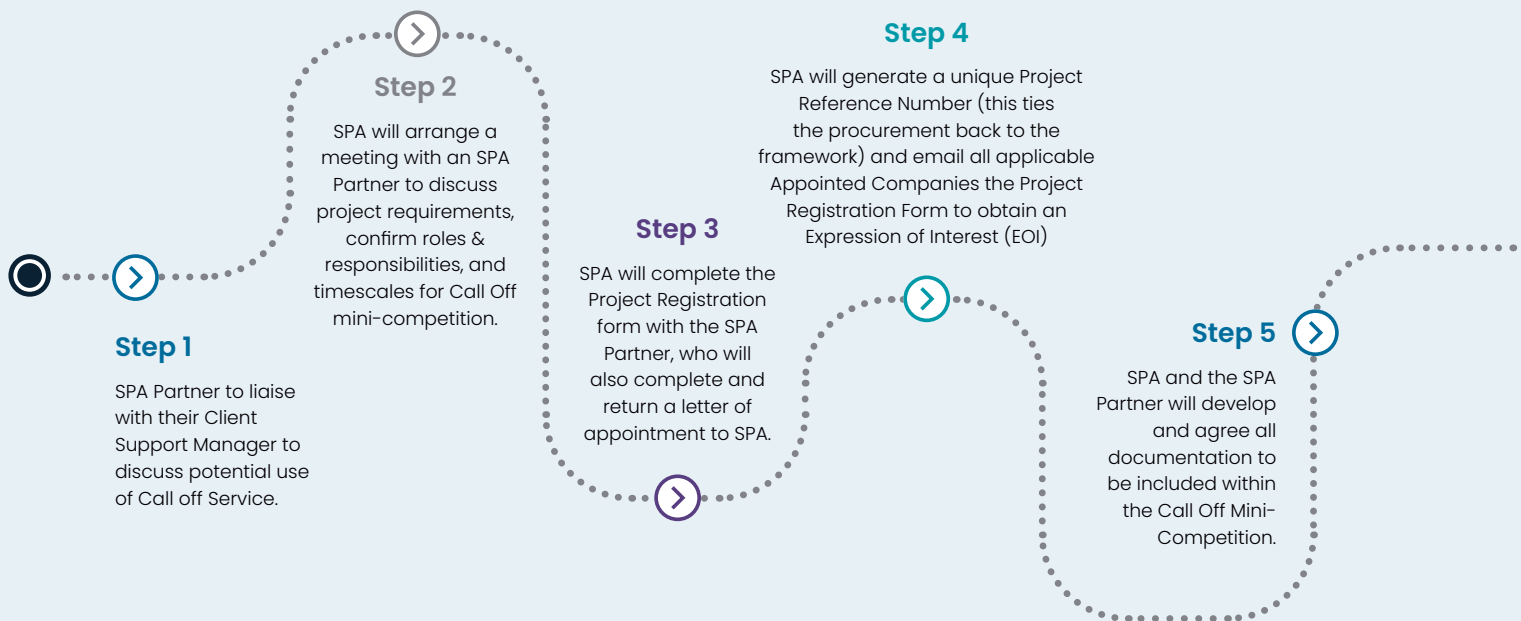


Tackling the procurement landscape can be a laborious and challenging task that varies from one project to the next.

It's a complex undertaking for many organisations, with some finding it harder than others. That's why utilising the expertise of our procurement experts can provide your organisation with unparalleled support, training, and guidance. This will not only help you navigate the complexities with precision and confidence, but also provide a sense of relief from the overwhelming tasks.

From the initial options appraisal stage to the formal award of contracts, our procurement experts provide best practice support tailored to your unique needs. Our team goes beyond the conventional, offering in-depth training sessions and guidance to empower you and your organisation with the knowledge and tools necessary to make informed decisions.

Partner	Appointed Companies
Group or individual bespoke best practice procurement training	Providing advice on how to bid for our frameworks and informing them of the process
Identifying the best route to market (ie direct award vs mini comp and use of Call Off Service)	Support with DPS applications
Procurement advisory service	Procurement advisory service
Early Supplier Involvement (for mini comp projects)	Early Supplier Involvement (for mini comp projects)
Publishing Contract Award Notices	Support with e-tendering platform including registration and how to use it



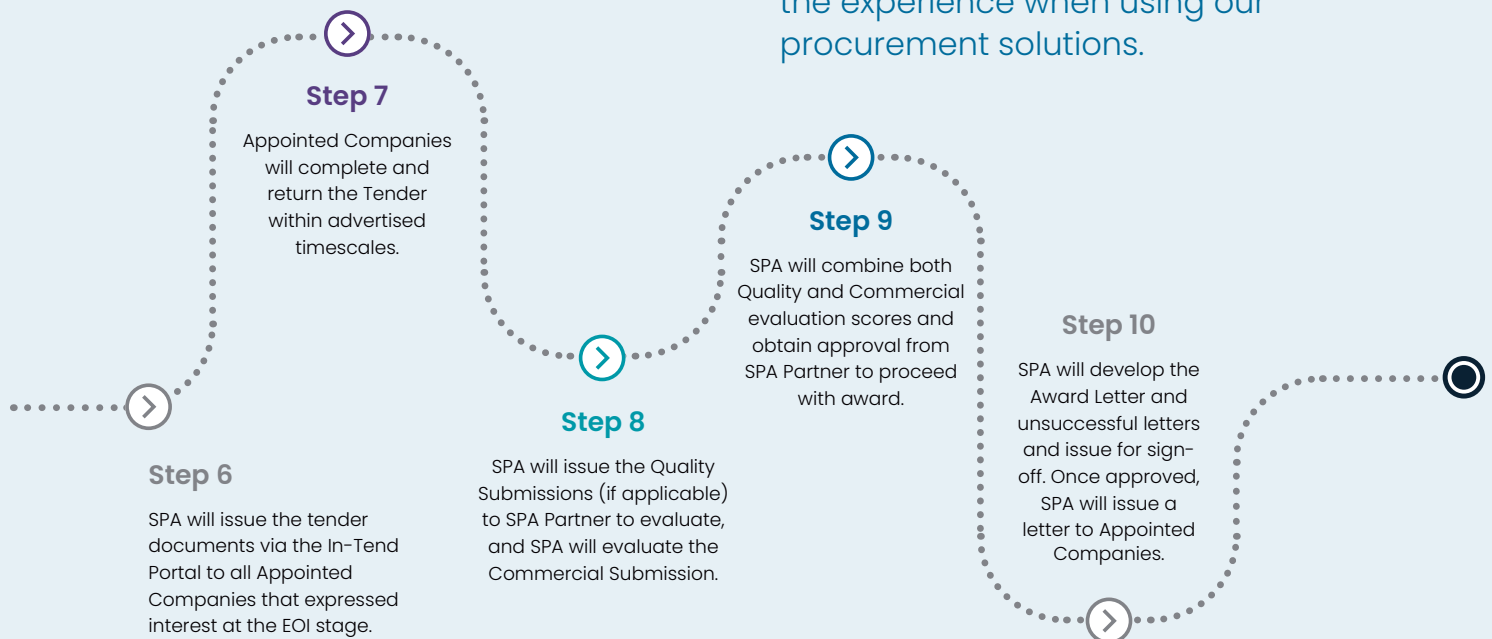


3. Call-off Service

Acting as an extension of your team, our team seamlessly manages the call-off mini competition process, which includes working with the client to develop documentation, running mini-competitions, drafting award letters, publishing notices, and handling administrative tasks associated with calling off from a framework with utmost efficiency.

Flexible in its approach, organisations can choose to perform elements of the process themselves or allow SPA to manage the entire procurement with input from the organisation. Offering this level of flexibility will enable organisations of all sizes to utilise the service as it caters to the needs of each organisation, providing a solution that matches changing demands. The service is available subject to capacity and on selected frameworks.

Designed to simplify and enhance the experience when using our procurement solutions.





4. Technical Support

Each project undertaken is unique and can present unforeseen challenges from a technical perspective.

Having a team well versed in handling complex operations is a valuable asset that simply cannot be underestimated.

Our team's expertise and knowledge form the cornerstone of our approach, coupled with well-established relationships with appointed companies.



Pre Tender:

The team provides guidance on project scope, objectives, and strategies, advises on pricing and procurement, and assesses frameworks and appointed companies for suitability.



Tender and Pre-Award:

The team assists with technical clarifications for bidders, verifies pricing against framework rates for direct awards, and supports cost analysis. They also advise on contract terms to ensure suitability and optimal project outcomes.



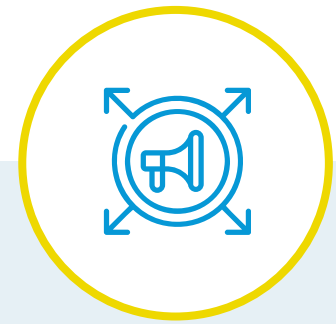
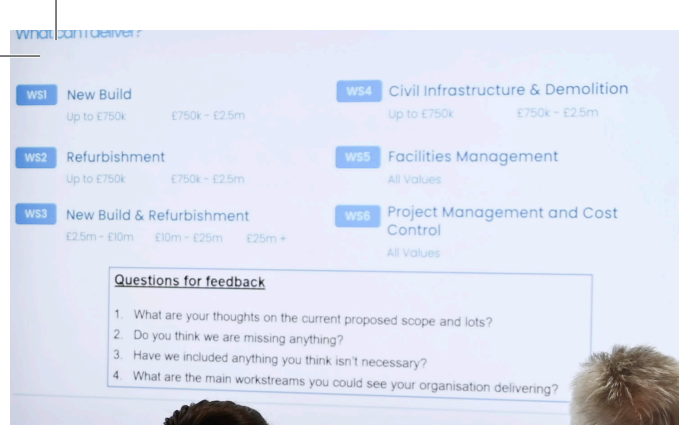
Tender, Award, & Project Start:

The team provides end-to-end project support, including setting KPIs, attending key meetings (pre-start, progress, and site inspections), and ensuring contract compliance, quality, and safety. They offer value engineering and cost consultancy, assist with conflict resolution, and provide technical advice on contracts and construction law. Additionally, they track project progress and facilitate third-party analysis when needed.



Project Completion:

Post-completion support includes inspections, mediation, and lessons-learned between clients and contractors. The team also coordinates case study development.



5. Marketing Support

At SPA, our frameworks are designed with social value and sustainability at their core. They aim to make a real difference in local communities by supporting employment, improving living standards, and the built environment.

We believe that your unique initiatives and projects with us are a testament to our shared mission and values. We are here to support and collaborate in showcasing projects, regional initiatives, and community programmes through our marketing platforms.

This will not only highlight your organisation's impact in the communities where you live and work but also strengthen your social value and regional contribution.

We will feature what you share with us on our website, social media platforms (tagging you), include it in newsletters, and incorporate it into any relevant PR activities you are keen to utilise. Our marketing support is here to give your projects and initiatives a voice, and a platform in which to engage even further with your communities, in promoting the great work we achieve together.

Please contact our marketing team to collaborate and capture these key milestones.





6. Social Value

How does our Added Value Services programme deliver benefits to communities?

SPA is committed to maintaining our high standards of excellence in delivering quality solutions while maximising the positive impact of our 'not-for-profit' status. We influence and measure how projects executed through our frameworks enhance community benefits, aligning with our overarching vision of "Improving Lives and Places."

With the launch of our Social Value Strategy, we have taken significant steps to support our appointed companies under our frameworks in delivering greater Added Value. The Invitation to Tender (ITT) documents clearly articulate social value objectives. These objectives set specific expectations for appointed companies to deliver social value for their clients through their contracts.

By leveraging our Added Value Services programme within our procurement frameworks, we are committed to delivering not just projects but meaningful, lasting social benefits that enrich lives and strengthen communities.

We are dedicated to regularly measuring and reporting our social value outcomes through our Community Benefit Funding, ensuring that our clients can see the real difference their projects make. The Community Benefit Fund is generated from the rebate members receive if they spend over a specified threshold on our frameworks.



Partnering with HACT

We partner with HACT, to deliver our social value strategy. Drawing on their expertise and experience in the sector to guide and support us as we innovate and transform social value in the public procurement sector.





**Improving lives and places
through quality procurement solutions**

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