

# Retrofit and Decarbonisation

18TH FEBRUARY 2025 TO 17TH FEBRUARY 2029

N9 Framework Guide



**Constructing Excellence**  
Gold Standard Verified





SPA provides compliant procurement solutions and DPS', which can be used by any organisation that is fully publicly, or partially, publicly funded to procure any works, products or services for consultancy, compliance, refurbishment and modernisation, energy efficiency and development projects.

SPA have over 130 partners in Scotland comprising of Local Authorities, social landlords and other public sector bodies including NHS and education sector.

All SPA frameworks have been established in strict compliance with The Public Contracts (Scotland) Regulations 2015.

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## WHY HAS THIS FRAMEWORK BEEN DEVELOPED?

CN 2024/S 000-013794, CAN 2024/S 2025/S 000-010674

The Retrofit and Decarbonisation (N9) framework is the successor to Energy Efficiency Measures and Associated Works (N8) following market consultation locally and nationally with the public sector and prospective suppliers. Feedback was obtained from various sources including in-person events, online webinars and field research. Giving us a holistic view of the market and enabling us to clearly define the needs and opportunities for the Scottish public sector to accelerate net zero ambitions.

Accessible for all local authorities, housing associations, education and healthcare providers

and other public bodies to deliver decarbonisation projects that build on Scotland's progress to reduce emissions. Public sector organisations can choose from a wide range of local, national and regional companies that have been appointed to this framework following rigorous assessments.

The N9 framework benefits from flexibility built in to accommodate the public sector when arranging projects and devising plans while keeping the framework relevant against evolving changes within the sector. With the challenges of reaching net zero by 2045 in Scotland and reducing the carbon emissions of their assets, public bodies need a robust, compliant and efficient option to deliver the work required.

## About this framework

The N9 framework provides an extensive offering and scope encompassing various workstreams including; consultancy, multi-disciplinary, and a range of energy improvement measures and management systems, building insulation and performance.

Regional feedback influenced the value of additional requirements for companies, including adopting enhanced qualifications, prioritising not only low-carbon heating solutions, but also promoting a holistic fabric/design approach.

It's widely recognised that there are significant challenges for the sector, as demand continues at pace, there are real concerns of the widening skills gap. SPA has pledged support in addressing the green skills gap, by allocating a percentage of our income generated from N9 to provide additional funding to Scottish innovation centres and skills academies, that are supporting the re-skilling of labourers, and training the next generation of the clean energy workforce.

Another advantage of the framework is the access to consultants for sourcing grant funding options and the development of long term strategic plans alongside other aspects including management agents, building assessors and preparation of heat decarbonisation plans for domestic and non-domestic buildings.

### Key benefits at a glance:

- ✓ Signposting to specific grant funding, facilitating smoother access to necessary resources.
- ✓ Promoting a 'fabric first' approach where the building fabric is improved first, alongside individual measures tailored to specific needs.
- ✓ Informing partners to innovative technologies and solutions for efficient project delivery, including webinars and product discussions.
- ✓ Creating opportunities for partnerships and sharing best practices to improve project delivery.
- ✓ Encouraging commitment to achieving PAS 2030:2035 standards and enforcing mandatory compliance within a set timeframe.
- ✓ Ensuring that partners have access to skilled and experienced suppliers who are aligned with key policies, best practice and funding requirements who can deliver retrofit projects effectively.



# ABOUT THIS FRAMEWORK

## VISION FOR THE FRAMEWORK

The tender was carried out in strict accordance with the Public Contracts (Scotland) Regulations 2015. Places on the framework were awarded to 42 companies across six workstreams. The companies appointed to the framework are experts in their field, with a proven track record

in delivering projects with public sector partners. The term of the framework is from **18th February 2025 to 17th February 2029**. Individual call-off projects can be completed beyond the four-year duration of the framework, as long as the project has been formally awarded prior to the framework expiry date.

## Our Vision for the Retrofit and Decarbonisation Framework

All our frameworks are developed to meet and exceed the needs of the Constructing Excellence Gold Standard Verification for public sector frameworks, via the Constructing Excellence ‘Constructing the Gold Standard Verification Scheme’.

We are very proud to now be verified as one of only six framework providers out of more than 2000 in the UK, and the only one to implement this nationwide across five regions.

We pride ourselves on our longstanding commitment to early engagement and collaboration, bringing specialist suppliers and public sector bodies together to guide framework development ensuring best possible outcomes for the public sector, local authorities and housing associations.



The principle aim for the framework throughout its development has been to provide the public sector with a substantial and high-quality framework that provides support to the vast and increasing decarbonisation challenge. Meeting the governments retrofit requirements on existing property portfolios whilst considering the needs of the residents and occupiers of these homes and buildings, are key objectives of the framework.

This framework is also the first in our history to have been created with key strategic social value objectives and a set of key measurements for all organisations appointed to the framework. It is a vital step forward for us to ensure we deliver on our social value commitments and continue in our goal of **‘Improving Lives and Places’**.

# ABOUT THIS FRAMEWORK

## SOCIAL VALUE COMMITMENTS

## The N9 framework and social value commitments

Our Social Value Strategy commits LHCPG and our appointed companies to clearly define the social value that can be

delivered through our frameworks, and the system for measuring and monitoring it.

Our procurement frameworks will retain their current level of excellence in providing the highest quality solutions.

LHCPG will further maximise the positive impact of our ‘not-for-profit’ status by influencing and measuring how projects delivered through our frameworks enhance the benefits we provide for our communities. Our frameworks will become further differentiated by an increased focus on social value aligned to our overall vision of ‘Improving Lives and Places’.

The Retrofit and Decarbonisation Framework has been created with key strategic social value objectives in mind, aligning them to a set of key measurements.

All organisations appointed to this framework will be expected to work with SPA and our partners to help identify, deliver and capture social value outcomes associated with the delivery of projects that are awarded through N9. The key social value sub-priorities that align with the N9 framework are highlighted in the social value wheel diagram on the right.

The SV strategy will continue to work alongside, and further strengthen, our commitment to achieving community benefits contributions to all projects procured through our frameworks and our dedicated team will continue to provide support to ensure we maximise the impact to our communities.



“We’re proud to introduce – for the first time – specific social value targets that are connected to the delivery of our frameworks. It’s a vital step forward in ensuring we deliver our social value commitments and continue on our mission of Improving Lives and Places.”

George Stevens - Director of Communities at LHC Procurement Group



Workstream 1 - Consultancy

Introduction and Scope

Combines energy policy and strategy development with grant funding support, providing comprehensive assistance to organisations in planning and implementing energy-efficient strategies.

Types of services will include, but are not limited to:

- Energy Policy/Strategy & Grant Funding Support
  - PAS 2035 (Domestic Building Audits & Heat Decarbonisation Plans)
- Management Agent / Multi-Disciplinary Consultancy
  - PAS 2038 (Non-domestic Building Audits & Heat Decarbonisation Plans)

**Regional area breakdown:**

**M5** - North Eastern Scotland

**M61** - Caithness & Sutherland, & Ross & Cromarty

**M62** - Inverness, Nairn, Moray, & Badenoch & Strathspey

**M63** - Lochaber, Skye & Lochalsh, Arran & Cumbrae, & Argyll & Bute

**M64** - Eilean Siar (Western Isles)

**M65** - Orkney Islands

**M66** - Shetland Islands

**M7** - Eastern Scotland

**M8** - West Central Scotland

**M91** - Scottish Borders

**M92** - Dumfries and Galloway

**M93** - East & North Ayrshire mainland

**M94** - South Ayrshire

**M95** - South Lanarkshire

Energy Policy & Strategy Development and Grant Funding Support							
Appointed Companies	M5	M61	M62	M63	M64	M65	M66
AC Whyte & Co	✓	✓	✓				
Changework Resources for Life				✓	✓	✓	✓
Gleeds Building Surveying	✓	✓	✓	✓	✓	✓	✓
Max Fordham	✓			✓			
Scene Connect	✓	✓	✓	✓	✓	✓	✓
Sureserve Energy Services UK	✓	✓	✓	✓	✓	✓	✓
Turner & Townsend Consulting	✓	✓	✓	✓	✓	✓	✓
Warmworks Scotland	✓	✓	✓	✓	✓	✓	✓
XCO2 Energy	✓			✓	✓	✓	✓
Appointed Companies	M7	M8	M91	M92	M93	M94	M95
AC Whyte & Co	✓	✓	✓	✓	✓	✓	✓
Gleeds Building Surveying	✓	✓	✓	✓	✓	✓	✓
Max Fordham	✓	✓	✓	✓	✓	✓	✓
Scene Connect	✓	✓	✓	✓	✓	✓	✓
Sureserve Energy Services UK	✓	✓	✓	✓	✓	✓	✓
Turner & Townsend Consulting	✓	✓	✓	✓	✓	✓	✓
Warmworks Scotland	✓	✓	✓	✓	✓	✓	✓
XCO2 Energy						✓	

Management Agent / Multi-Disciplinary Consultancy							
Appointed Companies	M5	M61	M62	M63	M64	M65	M66
AC Whyte & Co	✓	✓	✓				
Arthian				✓	✓	✓	✓
Changeworks Resources For Life	✓	✓	✓	✓	✓	✓	✓
Sureserve Energy Services UK	✓	✓	✓	✓	✓	✓	✓
Turner & Townsend Consulting	✓	✓	✓	✓	✓	✓	✓
Union Technical Services	✓	✓	✓	✓	✓	✓	✓
Warmworks Scotland	✓	✓	✓	✓	✓	✓	✓
Appointed Companies	M7	M8	M91	M92	M93	M94	M95
AC Whyte & Co	✓	✓	✓	✓	✓	✓	✓
Changeworks Resources For Life	✓	✓	✓	✓	✓	✓	✓
Sureserve Energy Services UK	✓	✓	✓	✓	✓	✓	✓
Turner & Townsend Consulting	✓	✓	✓	✓	✓	✓	✓
Union Technical Services	✓	✓	✓	✓	✓	✓	✓
Warmworks Scotland	✓	✓	✓	✓	✓	✓	✓

PAS 2035 (Domestic Building Audits & Heat Decarbonisation Plans)							
Appointed Companies	M5	M61	M62	M63	M64	M65	M66
Carbon Futures (Consultancy)	✓	✓	✓	✓	✓	✓	✓
Changeworks Resources For Life	✓	✓	✓	✓	✓	✓	✓
ECD Architects	✓	✓	✓	✓	✓	✓	✓
Holmes Miller	✓	✓	✓	✓	✓	✓	✓
Luths Services	✓	✓	✓	✓	✓	✓	✓
Momentum 4	✓	✓	✓	✓	✓	✓	✓
Procast Building Contractors	✓						✓
Sureserve Energy Services UK	✓	✓	✓	✓	✓	✓	✓
Appointed Companies	M7	M8	M91	M92	M93	M94	M95
Carbon Futures (Consultancy)	✓	✓	✓	✓	✓	✓	✓
Changeworks Resources For Life	✓	✓	✓	✓	✓	✓	✓
ECD Architects	✓	✓	✓	✓	✓	✓	✓
Holmes Miller	✓	✓	✓	✓	✓	✓	✓
Luths Services	✓	✓	✓	✓	✓	✓	✓
Momentum 4	✓	✓	✓	✓	✓	✓	✓
Procast Building Contractors	✓	✓	✓	✓	✓	✓	✓
Sureserve Energy Services UK	✓	✓	✓	✓	✓	✓	✓



CONSULTANCY  
OVERVIEW

PAS 2038 (Non-domestic Audits & Heat Decarbonisation Plans)							
Appointed Companies	M5	M61	M62	M63	M64	M65	M66
Arthian	✓	✓	✓	✓	✓	✓	✓
Collective Architecture	✓	✓	✓	✓	✓	✓	✓
ECD Architects	✓	✓	✓	✓	✓	✓	✓
Holmes Miller	✓	✓	✓	✓	✓	✓	✓
Sureserve Energy Services UK	✓	✓	✓	✓	✓	✓	✓
XCO2 Energy	✓	✓	✓	✓	✓	✓	✓

Appointed Companies	M7	M8	M91	M92	M93	M94	M95
Arthian	✓	✓	✓	✓	✓	✓	✓
Collective Architecture	✓	✓	✓	✓	✓	✓	✓
ECD Architects	✓	✓	✓	✓	✓	✓	✓
Holmes Miller	✓	✓	✓	✓	✓	✓	✓
Inspired Design & Development	✓	✓	✓				
Sureserve Energy Services UK	✓	✓	✓	✓	✓	✓	✓
XCO2 Energy	✓	✓	✓	✓	✓	✓	✓



CONSULTANCY  
APPOINTED COMPANIES (All Appointed Companies are listed alphabetically)

Workstream 2 - Multi-Disciplinary Works

Introduction and Scope

Focuses on multi-technology installations with clarified value bands, accommodating diverse contract sizes and technologies, and includes provisions.

The multi-disciplinary lots provide partners with a route to approved contractors who can provide a range of retrofit and decarbonisation services under a single contract. Contractors appointed to this lot will be able to offer Client's assessment, design, installation and commissioning of retrofit and decarbonisation services.

Types of services will include, but are not limited to:

- Multi-Disciplinary Works – £0 - £750K
- Multi-Disciplinary Works – £750K - £2.5m
- Multi-Disciplinary Works – £2.5m plus

<b>Regional area breakdown:</b>		
<b>M5</b> - North Eastern Scotland	<b>M63</b> - Lochaber, Skye & Lochalsh, Arran & Cumbrae, & Argyll & Bute	<b>M8</b> - West Central Scotland
<b>M61</b> - Caithness & Sutherland, & Ross & Cromarty	<b>M64</b> - Eilean Siar (Western Isles)	<b>M91</b> - Scottish Borders
<b>M62</b> - Inverness, Nairn, Moray, & Badenoch & Strathspey	<b>M65</b> - Orkney Islands	<b>M92</b> - Dumfries and Galloway
	<b>M66</b> - Shetland Islands	<b>M93</b> - East & North Ayrshire mainland
	<b>M7</b> - Eastern Scotland	<b>M94</b> - South Ayrshire
		<b>M95</b> - South Lanarkshire

Multi-Disciplinary Works – £0 - £750k							
Appointed Companies	M5	M61	M62	M63	M64	M65	M66
AC Whyte & Co	✓	✓	✓				
BCA Insulation	✓	✓	✓	✓	✓	✓	✓
Bell Group	✓	✓	✓	✓			
E.ON UK Green Funding Solutions	✓	✓	✓				
James Frew				✓			
MP Group UK	✓	✓	✓	✓	✓	✓	✓
PHS Home Solutions	✓	✓	✓	✓			
Procast Building Contractors	✓	✓	✓	✓	✓	✓	✓
Sureserve Energy Services UK	✓	✓	✓	✓	✓	✓	✓
Union Technical Services	✓	✓	✓	✓	✓	✓	✓
Valley Group	✓	✓	✓	✓	✓		

Appointed Companies	M7	M8	M91	M92	M93	M94	M95
AC Whyte & Co	✓	✓	✓	✓	✓	✓	✓
Bell Group	✓	✓	✓	✓	✓	✓	✓
E.ON UK Green Funding Solutions	✓	✓	✓	✓	✓	✓	✓
James Frew .	✓	✓	✓	✓	✓	✓	✓
MP Group UK	✓	✓	✓	✓	✓	✓	✓
Procast Building Contractors	✓	✓	✓	✓	✓	✓	✓
Sureserve Energy Services UK	✓	✓	✓	✓	✓	✓	✓
Union Technical Services	✓	✓	✓	✓	✓	✓	✓
Valley Group	✓	✓	✓	✓	✓	✓	✓

MULTI-DISCIPLINARY WORKS  
OVERVIEW

Multi-Disciplinary Works – £750K – £2.5m							
Appointed Companies	M5	M61	M62	M63	M64	M65	M66
AC Whyte & Co	✓	✓	✓				
BCA Insulation	✓			✓	✓	✓	✓
Bell Group	✓	✓	✓	✓			
E.ON UK Green Funding Solutions	✓	✓	✓				
James Frew				✓			
Morgan Sindall Property Services		✓	✓				
MP Group UK	✓	✓	✓	✓	✓	✓	✓
PHS Home Solutions				✓			
Procast Building Contractors	✓	✓	✓	✓	✓	✓	✓
Sureserve Energy Services UK	✓	✓	✓	✓	✓	✓	✓
Union Technical Services	✓	✓	✓	✓	✓	✓	✓
Valley Group	✓	✓	✓	✓			

Appointed Companies	M7	M8	M91	M92	M93	M94	M95
AC Whyte & Co	✓	✓	✓	✓	✓	✓	✓
BCA Insulation	✓	✓			✓	✓	✓
Bell Group	✓	✓	✓	✓	✓	✓	✓
E.ON UK Green Funding Solutions	✓	✓	✓	✓	✓	✓	✓
James Frew .	✓	✓	✓	✓	✓	✓	✓
MP Group UK	✓	✓	✓	✓	✓	✓	✓
Procast Building Contractors	✓	✓	✓	✓	✓	✓	✓
Sureserve Energy Services UK	✓	✓	✓	✓	✓	✓	✓
Union Technical Services	✓	✓	✓	✓	✓	✓	✓
Valley Group	✓	✓	✓	✓	✓	✓	✓



MULTI-DISCIPLINARY WORKS  
APPOINTED COMPANIES (All Appointed Companies are listed alphabetically)

Multi-Disciplinary Works – £2.5m plus							
Appointed Companies	M5	M61	M62	M63	M64	M65	M66
AC Whyte & Co	✓	✓	✓				
Bell Group	✓	✓	✓	✓			
E.ON UK Green Funding Solutions	✓	✓	✓				
MP Group UK	✓	✓	✓	✓	✓	✓	✓
PHS Home Solutions	✓	✓	✓	✓			
Procast Building Contractors	✓	✓	✓	✓	✓	✓	✓
Sureserve Energy Services UK	✓	✓	✓	✓	✓	✓	✓
Union Technical Services	✓	✓	✓	✓	✓	✓	✓
Valley Group	✓	✓	✓	✓			

Appointed Companies	M7	M8	M91	M92	M93	M94	M95
AC Whyte & Co	✓	✓	✓	✓	✓	✓	✓
Bell Group	✓	✓	✓	✓	✓	✓	✓
E.ON UK Green Funding Solutions	✓	✓	✓	✓	✓	✓	✓
MP Group UK	✓	✓	✓	✓	✓	✓	✓
PHS Home Solutions	✓	✓	✓	✓	✓	✓	✓
Procast Building Contractors	✓	✓	✓	✓	✓	✓	✓
Sureserve Energy Services UK	✓	✓	✓	✓	✓	✓	✓
Union Technical Services	✓	✓	✓	✓	✓	✓	✓
Valley Group	✓	✓	✓	✓	✓	✓	✓





Workstream 3 - Building Insulation

Introduction and Scope

Covers various insulation types, including internal, loft, cavity wall, and external insulation, with specific lots tailored to different building sizes and types. The workstream covers fabric elements that are needed to enhance a property’s energy efficiency, reducing heat loss, and associated energy costs for occupants.

This lot covers internal, external, cavity wall, and loft insulation, and can be applied to all property types – including those both below and above 11 metres, as well as including a specialised rainscreen cladding lot.

Types of services will include, but are not limited to:

- Internal Insulation
  - Loft Insulation
  - Cavity Wall Insulation
- External Wall Insulation - Project Band 1 - up to 11m
  - External Wall Insulation - Project Band 2 - 11m or Higher
  - Rainscreen Cladding

**Regional area breakdown:**

**M5** - North Eastern Scotland

**M61** - Caithness & Sutherland, & Ross & Cromarty

**M62** - Inverness, Nairn, Moray, & Badenoch & Strathspey

**M63** - Lochaber, Skye & Lochalsh, Arran & Cumbrae, & Argyll & Bute

**M64** - Eilean Siar (Western Isles)

**M65** - Orkney Islands

**M66** - Shetland Islands

**M7** - Eastern Scotland

**M8** - West Central Scotland

**M91** - Scottish Borders

**M92** - Dumfries and Galloway

**M93** - East & North Ayrshire mainland

**M94** - South Ayrshire

**M95** - South Lanarkshire

Internal Insulation							
Appointed Companies	M5	M61	M62	M63	M64	M65	M66
BCA Insulation	✓	✓	✓	✓	✓	✓	✓
MP Group UK	✓	✓	✓	✓	✓	✓	✓
Procast Building Contractors	✓	✓	✓	✓	✓	✓	✓
Sureserve Energy Services UK	✓	✓	✓	✓	✓	✓	✓

Appointed Companies	M7	M8	M91	M92	M93	M94	M95
BCA Insulation	✓	✓	✓	✓	✓	✓	✓
MP Group UK	✓	✓	✓	✓	✓	✓	✓
Procast Building Contractors	✓	✓	✓	✓	✓	✓	✓
Sureserve Energy Services UK	✓	✓	✓	✓	✓	✓	✓

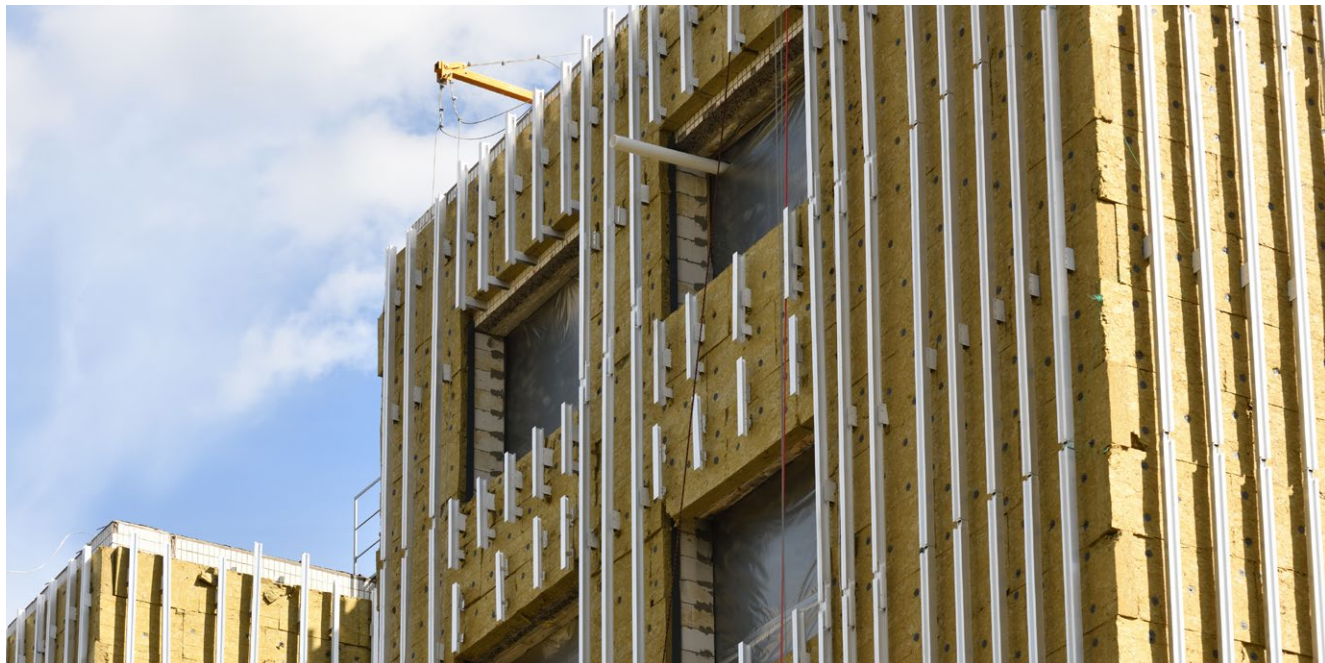
Loft Insulation							
Appointed Companies	M5	M61	M62	M63	M64	M65	M66
BCA Insulation	✓	✓	✓	✓	✓	✓	✓
Bell Group	✓	✓	✓	✓			
Insulated Render Systems (Scotland)	✓	✓	✓	✓	✓	✓	✓
MP Group UK	✓	✓	✓	✓	✓	✓	✓
Procast Building Contractors	✓	✓	✓	✓	✓	✓	✓
Sureserve Energy Services UK	✓	✓	✓	✓	✓	✓	✓

Appointed Companies	M7	M8	M91	M92	M93	M94	M95
BCA Insulation	✓	✓	✓	✓	✓	✓	✓
Bell Group	✓	✓	✓	✓	✓	✓	✓
Insulated Render Systems (Scotland)	✓	✓	✓	✓	✓	✓	✓
MP Group UK	✓	✓	✓	✓	✓	✓	✓
Procast Building Contractors	✓	✓	✓	✓	✓	✓	✓
Sureserve Energy Services UK	✓	✓	✓	✓	✓	✓	✓

Cavity Wall Insulation							
Appointed Companies	M5	M61	M62	M63	M64	M65	M66
BCA Insulation	✓	✓	✓	✓	✓	✓	✓
Bell Group	✓	✓	✓	✓			
Insulated Render Systems (Scotland)	✓	✓	✓	✓	✓	✓	✓
MP Group UK	✓	✓	✓	✓	✓	✓	✓
Procast Building Contractors	✓	✓	✓	✓	✓	✓	✓
Sureserve Energy Services UK	✓	✓	✓	✓	✓	✓	✓
Appointed Companies	M7	M8	M91	M92	M93	M94	M95
BCA Insulation	✓	✓	✓	✓	✓	✓	✓
Bell Group	✓	✓	✓	✓	✓	✓	✓
Insulated Render Systems (Scotland)	✓	✓	✓	✓	✓	✓	✓
MP Group UK	✓	✓	✓	✓	✓	✓	✓
Procast Building Contractors	✓	✓	✓	✓	✓	✓	✓
Sureserve Energy Services UK	✓	✓	✓	✓	✓	✓	✓

BUILDING INSULATION  
OVERVIEW

External Wall Insulation - Project Band 1 - up to 11m							
Appointed Companies	M5	M61	M62	M63	M64	M65	M66
AC Whyte & Co	✓	✓	✓				
BCA Insulation	✓	✓	✓	✓	✓	✓	✓
Bell Group	✓	✓	✓	✓			
Insulated Render Systems (Scotland)	✓	✓	✓	✓	✓	✓	✓
Lawtech Group	✓	✓	✓	✓	✓	✓	✓
MP Group UK	✓	✓	✓	✓	✓	✓	✓
Procast Building Contractors		✓		✓	✓	✓	✓
SERS Energy Solutions (Scotland)	✓		✓				
Sureserve Energy Services UK	✓	✓	✓	✓	✓	✓	✓
Valley Group	✓	✓	✓	✓	✓	✓	✓
Appointed Companies	M7	M8	M91	M92	M93	M94	M95
AC Whyte & Co	✓	✓	✓	✓	✓	✓	✓
BCA Insulation	✓	✓	✓	✓	✓	✓	✓
Bell Group	✓	✓	✓	✓	✓	✓	✓
GMG Contractors	✓	✓	✓	✓	✓	✓	✓
Insulated Render Systems (Scotland)	✓	✓	✓	✓	✓	✓	✓
Lawtech Group	✓	✓	✓	✓	✓	✓	✓
MP Group UK	✓	✓	✓	✓	✓	✓	✓
SERS Energy Solutions (Scotland)	✓	✓	✓	✓	✓	✓	✓
Sureserve Energy Services UK	✓	✓	✓	✓	✓	✓	✓
Valley Group	✓	✓	✓	✓	✓	✓	✓



BUILDING INSULATION  
APPOINTED COMPANIES (All Appointed Companies are listed alphabetically)

External Wall Insulation - Project Band 2 - 11m or Higher							
Appointed Companies	M5	M61	M62	M63	M64	M65	M66
AC Whyte & Co	✓	✓	✓				
Insulated Render Systems (Scotland)	✓	✓	✓	✓	✓	✓	✓
Lawtech Group	✓	✓	✓	✓	✓	✓	✓
MP Group UK	✓	✓	✓	✓	✓	✓	✓
Procast Building Contractors		✓		✓	✓	✓	✓
SERS Energy Solutions (Scotland)	✓		✓				
Sureserve Energy Services UK	✓	✓	✓	✓	✓	✓	✓
Appointed Companies	M7	M8	M91	M92	M93	M94	M95
AC Whyte & Co	✓	✓	✓	✓	✓	✓	✓
GMG Contractors	✓	✓	✓	✓	✓	✓	✓
Insulated Render Systems (Scotland)	✓	✓	✓	✓	✓	✓	✓
MP Group UK	✓	✓	✓	✓	✓	✓	✓
SERS Energy Solutions (Scotland)	✓	✓	✓	✓	✓	✓	✓
Sureserve Energy Services UK	✓	✓	✓	✓	✓	✓	✓

Rainscreen Cladding							
Appointed Companies	M5	M61	M62	M63	M64	M65	M66
Insulated Render Systems (Scotland)	✓	✓	✓	✓	✓	✓	✓
Lawtech Group	✓	✓	✓	✓	✓	✓	✓
Procast Building Contractors	✓	✓	✓	✓	✓	✓	✓
Appointed Companies	M7	M8	M91	M92	M93	M94	M95
Insulated Render Systems (Scotland)	✓	✓	✓	✓	✓	✓	✓
Lawtech Group	✓	✓	✓	✓	✓	✓	✓
Procast Building Contractors	✓	✓	✓	✓	✓	✓	✓





HEATING & VENTILATION SYSTEMS  
OVERVIEW

Workstream 4 - Heating & Ventilation Systems

Introduction and Scope

Encompasses a range of heating solutions, from domestic to non-domestic systems, and integrates smart controls and energy systems where applicable.

This workstream provides the technologies necessary for upgrading to smarter, more efficient heating and ventilation solutions. The scope of the individual lots allows for traditional, domestic high efficiency, boiler-based heating and hot water systems; right through to electrical, renewable, clean and green technologies to also provide space heating and hot water systems. The available options also allow for installations of all sizes and complexities, such as for communal, and district heating systems, but not forgetting, the important aspect of ventilation, all paired with control systems to offer integration and end user comfort, efficiency, and innovation.

Types of services will include, but are not limited to:

- Domestic Boiler Based Space Heating Systems
  - Domestic Renewables Space Heating Systems
  - Non-domestic & Communal Heating Systems
- District & Network Heating Systems
  - Electrical Space Heating Systems
  - Building Ventilation Systems

Regional area breakdown:		
M5 - North Eastern Scotland	M63 - Lochaber, Skye & Lochalsh, Arran & Cumbrae, & Argyll & Bute	M8 - West Central Scotland
M61 - Caithness & Sutherland, & Ross & Cromarty	M64 - Eilean Siar (Western Isles)	M91 - Scottish Borders
M62 - Inverness, Nairn, Moray, & Badenoch & Strathspey	M65 - Orkney Islands	M92 - Dumfries and Galloway
	M66 - Shetland Islands	M93 - East & North Ayrshire mainland
	M7 - Eastern Scotland	M94 - South Ayrshire
		M95 - South Lanarkshire



BUILDING INSULATION  
APPOINTED COMPANIES (All Appointed Companies are listed alphabetically)

Domestic Boiler Based Space Heating Systems							
Appointed Companies	M5	M61	M62	M63	M64	M65	M66
Easy Heat Systems	✓	✓	✓	✓	✓	✓	✓
EJ Parker Technical Services (Scotland North)	✓	✓	✓	✓			
James Frew				✓			
MP Group UK	✓	✓	✓	✓	✓	✓	✓
PH Jones	✓	✓	✓	✓	✓	✓	✓
Procast Building Contractors	✓	✓	✓	✓	✓	✓	✓
Richard Irvin FM	✓	✓	✓	✓			
Sureserve Energy Services UK	✓	✓	✓	✓	✓	✓	✓
Valley Group	✓	✓	✓	✓			

Appointed Companies	M7	M8	M91	M92	M93	M94	M95
BRB Electrical	✓	✓	✓	✓	✓	✓	✓
James Frew	✓	✓	✓	✓	✓	✓	✓
MP Group UK	✓	✓	✓	✓	✓	✓	✓
PH Jones	✓	✓	✓	✓	✓	✓	✓
Richard Irvin FM	✓	✓	✓	✓	✓	✓	✓
Saltire Facilities Management	✓	✓	✓	✓	✓	✓	✓
Sureserve Energy Services UK	✓	✓	✓	✓	✓	✓	✓
Valley Group	✓	✓	✓	✓	✓	✓	✓





# HEATING & VENTILATION SYSTEMS

## OVERVIEW

Domestic Renewables Space Heating Systems							
Appointed Companies	M5	M61	M62	M63	M64	M65	M66
Easy Heat Systems	✓	✓	✓		✓	✓	✓
EJ Parker Technical Services (Scotland North)	✓	✓	✓	✓			
James Frew				✓			
MP Group UK	✓	✓	✓	✓	✓	✓	✓
PH Jones	✓	✓	✓	✓	✓	✓	✓
PHS Home Solutions	✓	✓	✓	✓			
Procast Building Contractors	✓	✓	✓	✓	✓	✓	✓
Sureserve Energy Services UK	✓	✓	✓	✓	✓	✓	✓
The Edinburgh Boiler Company	✓						
Valley Group	✓	✓	✓	✓			
Appointed Companies	M7	M8	M91	M92	M93	M94	M95
BRB ELECTRICAL	✓	✓	✓	✓	✓	✓	✓
James Frew	✓	✓	✓	✓	✓	✓	✓
MP Group UK	✓	✓	✓	✓	✓	✓	✓
PH Jones	✓	✓	✓	✓	✓	✓	✓
Saltire Facilities Management	✓	✓	✓	✓	✓	✓	✓
Sureserve Energy Services UK	✓	✓	✓	✓	✓	✓	✓
The Edinburgh Boiler Company	✓	✓	✓	✓	✓	✓	✓
Valley Group	✓	✓	✓	✓	✓	✓	✓
Commercial & Communal Heating Systems							
Appointed Companies	M5	M61	M62	M63	M64	M65	M66
Cenergist	✓	✓	✓				
EJ Parker Technical Services (Scotland North)	✓	✓	✓	✓			
PHS Home Solutions	✓	✓	✓	✓	✓		
Procast Building Contractors	✓	✓	✓	✓	✓	✓	✓
Valley Group	✓	✓	✓	✓	✓		
Appointed Companies	M7	M8	M91	M92	M93	M94	M95
Cenergist	✓	✓	✓	✓	✓	✓	✓
Dalkia Operations	✓	✓	✓	✓	✓	✓	✓
PHS Home Solutions		✓	✓	✓	✓	✓	✓
Procast Building Contractors	✓	✓	✓	✓	✓	✓	✓
Valley Group	✓	✓	✓	✓	✓	✓	✓

# HEATING & VENTILATION SYSTEMS

## APPOINTED COMPANIES (All Appointed Companies are listed alphabetically)

District & Network Heating Systems							
Appointed Companies	M5	M61	M62	M63	M64	M65	M66
Easy Heat Systems	✓	✓	✓	✓	✓	✓	✓
EJ Parker Technical Services (Scotland North)	✓	✓	✓	✓			
Procast Building Contractors	✓	✓	✓	✓	✓	✓	✓
Appointed Companies	M7	M8	M91	M92	M93	M94	M95
Easy Heat Systems	✓	✓	✓	✓	✓	✓	✓
Procast Building Contractors	✓	✓	✓	✓	✓	✓	✓
Electrical Heating Systems							
Appointed Companies	M5	M61	M62	M63	M64	M65	M66
PH Jones	✓	✓	✓	✓	✓	✓	✓
Easy Heat Systems	✓	✓	✓	✓	✓	✓	✓
EJ Parker Technical Services (Scotland North)	✓	✓	✓	✓			
MP Group UK	✓	✓	✓	✓	✓	✓	✓
Sureserve Energy Services UK	✓	✓	✓	✓	✓	✓	✓
Valley Group	✓	✓	✓	✓			
Appointed Companies	M7	M8	M91	M92	M93	M94	M95
BRB Electrical	✓	✓	✓	✓	✓	✓	✓
Easy Heat Systems	✓	✓	✓	✓	✓	✓	✓
MP Group UK	✓	✓	✓	✓	✓	✓	✓
PH Jones	✓	✓	✓	✓	✓	✓	✓
Saltire Facilities Management	✓	✓	✓	✓	✓	✓	✓
Sureserve Energy Services UK	✓	✓	✓	✓	✓	✓	✓
Valley Group	✓	✓	✓	✓	✓	✓	✓
Building Ventilation Systems							
Appointed Companies	M5	M61	M62	M63	M64	M65	M66
Procast Building Contractors	✓	✓	✓	✓	✓	✓	✓
Sureserve Energy Services UK	✓	✓	✓	✓	✓	✓	✓
Valley Group	✓	✓	✓	✓			
Appointed Companies	M7	M8	M91	M92	M93	M94	M95
BRB Electrical	✓	✓	✓	✓	✓	✓	✓
Procast Building Contractors	✓	✓	✓	✓	✓	✓	✓
Sureserve Energy Services UK	✓	✓	✓	✓	✓	✓	✓
Valley Group	✓	✓	✓	✓	✓	✓	✓



Workstream 5 - Control and Management Systems

Introduction and Scope

Addresses building management systems (BMS) and individual metering, catering to the needs in communal heating systems and energy management.

The comprehensive Controls and Building Management workstream is designed to optimise environmental control, monitoring, metering, and create healthy air environments. This solution delivers innovative and technological improvements throughout its lifespan and has dedicated lots for emerging markets like individual metering, as well as ventilation systems and lighting control.

- Types of services will include, but are not limited to:
- Building Management Systems

• Individual Metering

Regional area breakdown:	M63 - Lochaber, Skye & Lochalsh, Arran & Cumbrae, & Argyll & Bute	M8 - West Central Scotland M91 - Scottish Borders M92 - Dumfries and Galloway M93 - East & North Ayrshire mainland M94 - South Ayrshire M95 - South Lanarkshire
M5 - North Eastern Scotland	M64 - Eilean Siar (Western Isles)	
M61 - Caithness & Sutherland, & Ross & Cromarty	M65 - Orkney Islands	
M62 - Inverness, Nairn, Moray, & Badenoch & Strathspey	M66 - Shetland Islands	
	M7 - Eastern Scotland	

Building Management Systems							
Appointed Companies	M5	M61	M62	M63	M64	M65	M66
Appointed Companies	M7	M8	M91	M92	M93	M94	M95
Dalkia Operations	✓	✓	✓	✓	✓	✓	✓

Individual Metering							
Appointed Companies	M5	M61	M62	M63	M64	M65	M66
Sycous	✓	✓	✓	✓	✓	✓	✓
Appointed Companies	M7	M8	M91	M92	M93	M94	M95
Dalkia Operations	✓	✓	✓	✓	✓	✓	✓
Sycous	✓	✓	✓	✓	✓	✓	✓

Workstream 6 - Electrical

Introduction and Scope

Includes lots for Solar PV and Battery Storage, and Electric Vehicle (EV) Charging, responding to the growing demand for integrated energy solutions and EV infrastructure.

This Electrical workstream encompasses lots from solar PV generation and electrical energy storage solutions, through to advancing EV charging infrastructure. Having dedicated lots, you'll gain access to qualified, skilled and competent installers across all areas of renewable electrical generation, distribution control, and even vehicle-to-grid integration.

- Types of services will include, but are not limited to:
- Solar PV and Battery Storage

• EV Charging

Regional area breakdown:	M63 - Lochaber, Skye & Lochalsh, Arran & Cumbrae, & Argyll & Bute	M8 - West Central Scotland M91 - Scottish Borders M92 - Dumfries and Galloway M93 - East & North Ayrshire mainland M94 - South Ayrshire M95 - South Lanarkshire
M5 - North Eastern Scotland	M64 - Eilean Siar (Western Isles)	
M61 - Caithness & Sutherland, & Ross & Cromarty	M65 - Orkney Islands	
M62 - Inverness, Nairn, Moray, & Badenoch & Strathspey	M66 - Shetland Islands	
	M7 - Eastern Scotland	





CONTROL AND MANAGEMENT SYSTEMS

APPOINTED COMPANIES (All Appointed Companies are listed alphabetically)

Solar PV and Battery Storage							
Appointed Companies	M5	M61	M62	M63	M64	M65	M66
AES	✓	✓	✓	✓	✓	✓	✓
BCA Insulation	✓	✓	✓	✓	✓	✓	✓
Bell Group	✓	✓	✓	✓			
Easy Heat Systems	✓	✓	✓	✓	✓	✓	✓
EJ Parker Technical Services (Scotland North)	✓	✓	✓	✓			
MP Group UK	✓	✓	✓	✓	✓	✓	✓
PHS Home Solutions	✓	✓	✓	✓			
Procast Building Contractors	✓	✓	✓	✓	✓	✓	✓
Sureserve Energy Services UK	✓	✓	✓	✓	✓	✓	✓
Valley Group	✓	✓	✓	✓			
Appointed Companies	M7	M8	M91	M92	M93	M94	M95
AES					✓	✓	
Bell Group	✓	✓	✓	✓	✓	✓	✓
BRB Electrical	✓	✓	✓	✓	✓	✓	✓
Easy Heat Systems	✓	✓	✓	✓	✓	✓	✓
MP Group UK	✓	✓	✓	✓	✓	✓	✓
PHS Home Solutions	✓	✓	✓	✓	✓	✓	✓
Saltire Facilities Management	✓	✓	✓	✓	✓	✓	✓
Sureserve Energy Services UK	✓	✓	✓	✓	✓	✓	✓
The Edinburgh Boiler Company	✓	✓	✓	✓			✓
Valley Group	✓	✓	✓	✓	✓	✓	✓



EV Charging							
Appointed Companies	M5	M61	M62	M63	M64	M65	M66
BCA Insulation Limited	✓	✓	✓	✓	✓	✓	✓
EJ Parker Technical Services (Scotland North)	✓	✓	✓	✓			
MP Group UK	✓	✓	✓	✓	✓	✓	✓
PHS Home Solutions	✓	✓					
Procast Building Contractors	✓	✓	✓	✓	✓	✓	✓
Valley Group	✓	✓	✓	✓	✓		
Appointed Companies	M7	M8	M91	M92	M93	M94	M95
BCA Insulation	✓	✓	✓	✓	✓	✓	✓
MP Group UK	✓	✓	✓	✓	✓	✓	✓
PHS Home Solutions		✓	✓	✓	✓	✓	✓
Procast Building Contractors	✓	✓	✓	✓	✓	✓	✓
Saltire Facilities Management	✓	✓	✓	✓	✓	✓	✓
Valley Group	✓	✓	✓	✓	✓	✓	✓



# EVALUATION

## WEIGHTING, ACCREDITATION AND CERTIFICATIONS

A single stage open tender process was used as set out within the Public Contract (Scotland) Regulations 2015.

### Quality Weighting 70%

Emphasis on factors such as previous experience, case studies, and scenarios. **50%**

Focus on regional capability, including the social value examples, i.e fair work first and community benefits a bidder can offer. Evaluations were carried out by the SPA team. **20%**

### Price Weighting 30%

A full breakdown of the price weighting is lot dependent, but is typically split between Schedule of Rate, Components, Day Rates and Overheads & Profits.

Contact your regional team for full breakdown of price weighting



## Accreditations and Certifications

In order to be considered eligible for this Framework, Appointed Companies were required to evidence that they had the relevant health and safety, environmental, equality and quality systems as listed below:

### Compliance with Equality Act 2010

Confirmatory statements demonstrating compliance with the Equality Act 2010 and adherence to promoting equality and diversity within their company.

### Lot Specific Accreditations / Certification

Where applicable evidence of the relevant accreditations, certifications, and membership of trade bodies applicable to the lot they are awarded to was required.

### Environmental Management\*

Compliance with BS EN ISO 14001

### Health and Safety\*

Compliance with BS EN ISO 45001

### Quality Management\*

Compliance with BS EN ISO 9001

\*Where certification was not held, Appointed Companies were required to complete the appropriate CAS 91 questions to evidence compliance.

# EVALUATION

## WEIGHTING, ACCREDITATION AND CERTIFICATIONS

## Minimum Insurance Cover

Throughout the duration of the framework Appointed Companies are required to have the minimum levels of insurance as follows:

Workstreams - Lot Description	Employer's Liability Insurance	Public Liability Insurance	Professional Indemnity	Product Liability
Workstream 1 - Consultancy	£5m	£5m	£1m	N/A
Workstream 2 - Multi-Disciplinary Works - Lots 5 - 6	£5m	£5m	£1m	£1m
Lot 7	£5m	£5m	£2m	£2m
Workstream 3 - Building Insulation - Lots 8 - 11	£5m	£5m	£1m	£1m
Lots 12 - 13	£5m	£5m	£2m	£2m
Workstream 4 - Heating & Ventilation Systems	£5m	£5m	£1m	£1m
Workstream 5 - Building Control & Management	£5m	£5m	£1m	£1m
Workstream 6 - Solar PV and Electrical	£5m	£5m	£1m	£1m

## Financial Stability Assessment

Appointed Companies were assessed on their financial stability based on a range of financial information including post-tax profit, current liabilities and verified credit scoring via Creditsafe. The results of these checks were assessed on a pass/fail.

## Framework Certification

We're raising the bar for quality and sustainability by integrating the PAS 2030 Standard into our framework. These certifications ensure that all Appointed Companies we work with uphold the highest standards in sustainable practices. Recognising that not all bidders currently possess these qualifications, we are committed to facilitating this transition.

To support this initiative, we're asking all potential bidders to demonstrate their commitment to achieving PAS 2030 accreditation within two years of joining the framework. This approach allows us to collaborate with forward-thinking companies while providing a clear pathway for those still working towards these credentials. Please note, companies unable to secure the accreditation within the specified time frame will not remain on the framework, as we continue to prioritise excellence and accountability.





# CALL-OFF AWARD OPTIONS

## THE FRAMEWORK ALLOWS PARTNERS THE OPTION OF:

**Direct award** without further competition, where all terms and conditions of the call-off project are within the terms and conditions of the framework

OR

**Mini-competition**, where terms and conditions of the call-off may vary or be modified from the framework or at the choice of the partner.

When calling off projects, partners can use any one of a range of standard forms of building contract including JCT/SBCC, NEC/NEC4, ACE, PPC, TPC, FAC1, or their own in-house agreement.

## THIS FRAMEWORK IS INCLUDED WITHIN OUR CALL OFF SERVICE.

The SPA Call Off Service is available free of charge to partners. Our team conduct the call off mini competition while delivering best practice guidance and continuous support throughout the process.

## ELIGIBILITY

SPA is a not-for-profit organisation, governed by public law and a central purchasing body providing procurement services. Over 130 publicly funded organisations throughout Scotland use SPA frameworks to procure works, goods and services to construct, refurbish and maintain social housing, schools and public buildings:

- Scottish Registered Social Landlords (RSL's)
  - Registered Tenants Organisations (RTOs)
  - Local Authorities
  - Subsidiaries, Joint-Venture Companies and Arm's Length Management Organisations (ALMOs)
  - NHS Scotland Boards
- Universities and Further Education Establishments
  - Police Scotland
  - Scottish Fire and Rescue Service
  - Registered Charities
  - Other Public Bodies

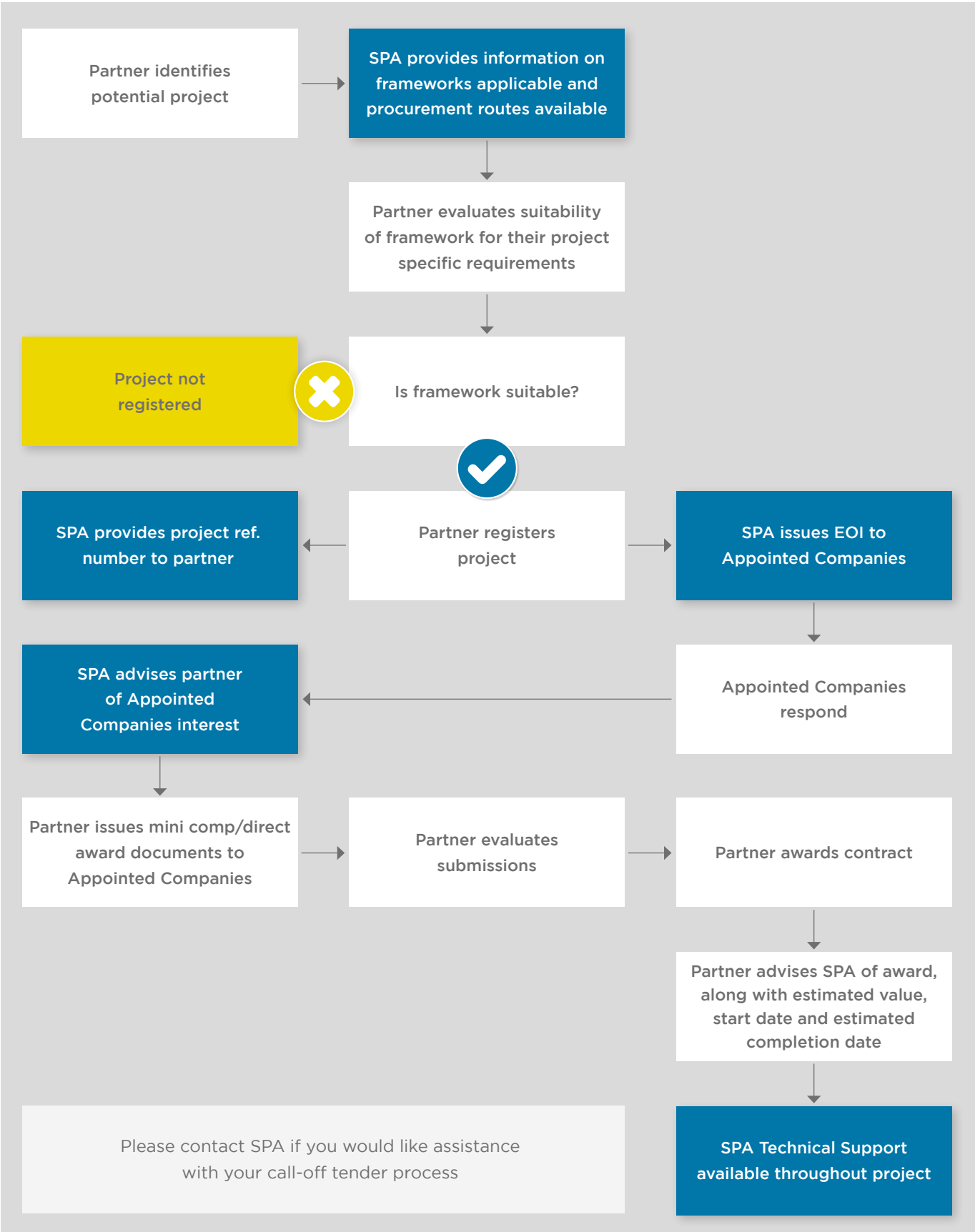
Details of those contracting authorities identified are listed at:  
[www.scottishprocurement.scot/who-we-work-with/](http://www.scottishprocurement.scot/who-we-work-with/)

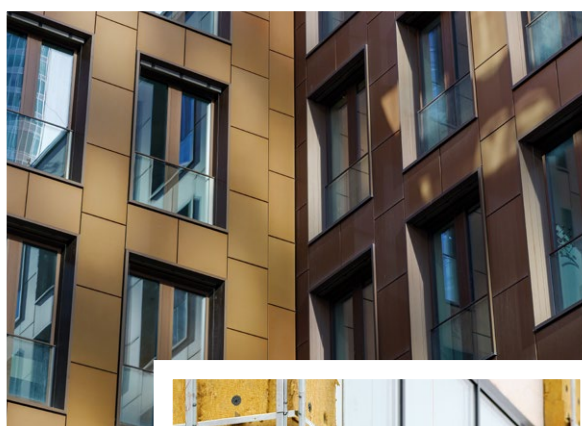
## GENERAL TERMS AND CONDITIONS

LHCPG uses the FAC-1 standard form of contract to manage our frameworks. The LHCPG pro forma, which should be read in conjunction with the FAC-1 in published form, details the terms and conditions that govern the operation of the framework, including the procedures to call off projects under

the framework. A free copy of the LHCPG proforma is available upon request. The FAC-1 in standard published form can be purchased at a negotiated rate from ACA, by emailing [office@acarchitects.co.uk](mailto:office@acarchitects.co.uk) and quoting discount code reference: LHCFAC2516102017.

# THE PROCESS OF USING OUR FRAMEWORK





**SPA**

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In association with:

**LHC**  
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